DEAR VALUED CUSTOMER,

DID YOU KNOW?

To ensure the accuracy of our water service delivery, we replace more than 2,500 water meters each year and perform hundreds of commercial meter tests.

Inside you will find more information about how, with your help, we are working to provide safe and reliable water and sewer services for you.

QUESTIONS OR COMMENTS? CONTACT US:

Need to report an issue?

Use our "You CLICK We FIX" app to report issues any time of day or night:

harfordcountymd.gov/YouClickWeFix

HARFORD COUNTY
Department of Public Works
Division of Water and Sewer

410-638-3300

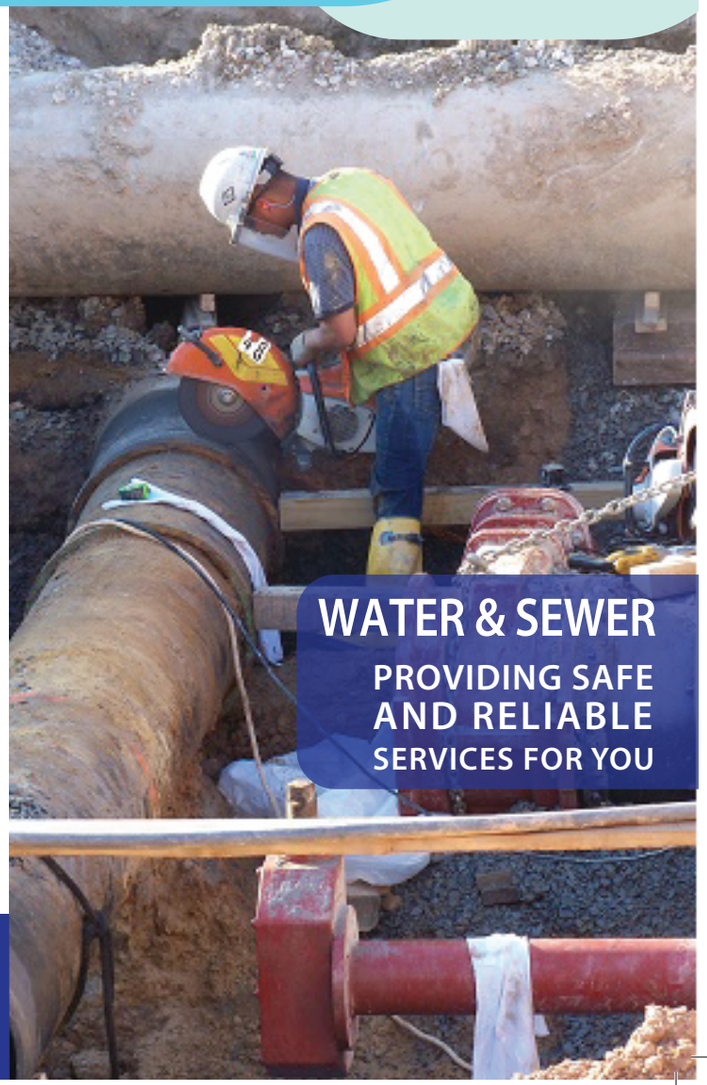
wsadmin@harfordcountymd.gov

3334 Abingdon Rd., Abingdon, MD 21009

harfordcountymd.gov/782/water-sewer

Director Joseph J. Siemek, PE
Deputy Director William J. Bettin, PE

HARFORD COUNTY
PUBLIC WORKS



WATER & SEWER
PROVIDING SAFE AND RELIABLE SERVICES FOR YOU

THE VALUE OF OUR SERVICES

• Our lives and our communities depend upon reliable access to clean and safe water and sewer services.

• To deliver these services to your home or business, we make cost-effective investments and work around the clock to avoid service interruptions.

• The Water Asset Reinvestment Charge (WARC) and Sewer Asset Reinvestment Charge (SARC) on your water bill helps us make needed improvements to support our quality of life, and protect it for future generations.

IMPROVING WATER QUALITY

• To improve the taste, odor and color of your water, and to ensure its safety, we use granular activated carbon (GAC) to treat drinking water.

• GAC binds strongly to organic impurities in water.

• GAC's immense surface area facilitates this process - in fact, one spoonful has the equivalent surface area of a soccer field!

• To implement this best-available technology, we have recently restocked 11 advanced treatment vessels, each 22-feet high by 12-feet wide, with 220,000 lbs. of new GAC.

SAFEGUARDING INFRASTRUCTURE

• To extend the service life of the sewer main crossing under the Bush River, we have recently "slip lined" 4,300 feet of the 40-year-old pipeline.

• Slip lining inserts a new, slightly smaller pipe inside an old pipe, avoiding the costs of complete replacement and major repair.

• This cost-effective solution for aging infrastructure will safeguard reliable sewer service and the quality of the Chesapeake Bay, now and for the future.