Resources & Tools

Regulations

CoC Program, Law, Regulations & Notices

ESG Program Laws & Regulations

Fair Housing

MD Department of Human Resources

Trauma-Informed Care Resources

Trauma-Informed Care Organizational Toolkit (includes detailed information and approaches for each principle of trauma-informed care, an organizational self-assessment, and staff training materials)

Trauma-Informed Care in Behavioral Health Services

National Center for Trauma-Informed Care

SAMHSA's Concept of Trauma and Guidance for a Trauma-Informed Approach

Housing First Resources

HUD Policy Brief: Housing First In Permanent Supportive Housing

Recovery Housing Policy Brief

USICH: Four Clarifications About Housing First

Housing First Implementation Resources

Housing First Assessment Tool

Person-Centered Services Resources

Principles of Strength-Based Practice

Motivational Interviewing Reminder Card

Motivational Interviewing Staff Poster

SAMSHA Resources for Motivational Interviewing

Case Management Resources

CMSA Standards for Case Management

Step by Step: A Comprehensive Approach to Case Management

Educational Rights Resources

Know Your Rights Handout

Public Justice Center Resources

Cultural Competency Resources

Equal Access for Transgender People

Notice CPD-15-02: Appropriate Placement for Transgender Persons in Single-Sex Emergency Shelters and Other Facilities

SAMHSA Cultural Resources

Street Outreach Resources

Role of Outreach and Engagement in Ending Homelessness, SAMHSA

Outreach to People Experiencing Homelessness

Outreach, The Homeless Hub

Client Engagement Tip Sheet

Outreach & Enrollment Quick Guide

Emergency Shelter Resources

Emergency Shelter Best Practices

Moving to a Low Barrier and Housing Focused Shelter Model

Operating an Effective Shelter Program in a Housing First Environment

Housing Focused Emergency Shelter

Low Barrier Shelter

Transitional Housing Resources

The Family Options Study

Recovery Housing Policy Brief

The Role of Long-Term, Congregate Transitional Housing in Ending Homelessness

Webinar: Improving Client Outcomes in Transitional Housing Using Housing First

[Retooling Transitional Housing](#)

[Transitional Housing Toolkit-National Center to End Domestic Violence](#)

[Ending Family Homelessness National Trends and Local System Responses](#)

Rapid Re-Housing Resources

[Rapid Re-Housing Works](#)

[Rapid Re-Housing Know-How](#)

[RRH, Creating Systems and Culture Change](#)

[Rapid Re-Housing: What the Research Says](#)

[Performance Benchmarks and Program Standards](#)

Permanent Supportive Housing Resources

[Supportive Housing Quality Toolkit](#)

[Dimensions of Quality Supportive Housing Guidebook](#)

[Housing First in Permanent Supportive Housing](#)

[Evaluating Your PSH Program](#)

[Supportive Housing Program Self-Monitoring Tools](#)

[Supportive Housing Program Desk Guide](#)

Coordinated Entry

[Coordinated Entry Policy Brief](#)

[Coordinated Entry Additional Requirements](#)

[Coordinated Assessment Models and Principles Video](#)

[Coordinated Assessment Philosophy Video](#)

[Coordinated Entry Core Elements](#)

[VA Participation in Coordinated Entry](#)

Harm Reduction

[Harm Reduction-Homeless Hub](#)

[Harm Reduction-Video](#)

[Housing First Is Harm Reduction Housing](#)

[Housing & Harm Reduction: A Policy Framework](#)

[The Stages of Change](#)

HMIS

[HMIS-HUD Exchange](#)

[PATH Program HMIS Manual](#)

[HMIS Data Standards Data Dictionary](#)

[CoC Program HMIS Manual](#)

[ESG Program HMIS Manual](#)

System Performance Measures

[System Performance Measures Introductory Guide](#)

[System Performance Measures Videos](#)

General

[Continuum of Care Program](#)

[Emergency Solutions Grant Program](#)

[Shelter Plus Care Program](#)

[Lead Based Paint](#)

[National Alliance to End Homelessness](#)

[National Law Center on Homelessness and Poverty](#)