

# DEAR VALUED CUSTOMER,

# QUESTIONS OR COMMENTS? CONTACT US:



# HARFORD COUNTY PUBLIC WORKS

## DID YOU KNOW?

### Harford County Water & Sewer **FAST FACTS**



**4,229,280**  
Feet of Sewer Pipe



**3,722,400**  
Feet of Water Pipe



**45,014** Water & Sewer Accounts

**12**  
Water Towers



**2,787**  
Annual Meter Replacements



**3** Water Treatment Plants

**3** Wastewater Treatment Plants

**229,000**

Annual Lab Tests



**\$448,000,000**  
Total Value of Infrastructure



Need to report an issue?

Use our "You CLICK We FIX" app to report issues any time of day or night:

[harfordcountymd.gov/YouClickWeFix](http://harfordcountymd.gov/YouClickWeFix)

## HARFORD COUNTY Department of Public Works Division of Water and Sewer

410-638-3300

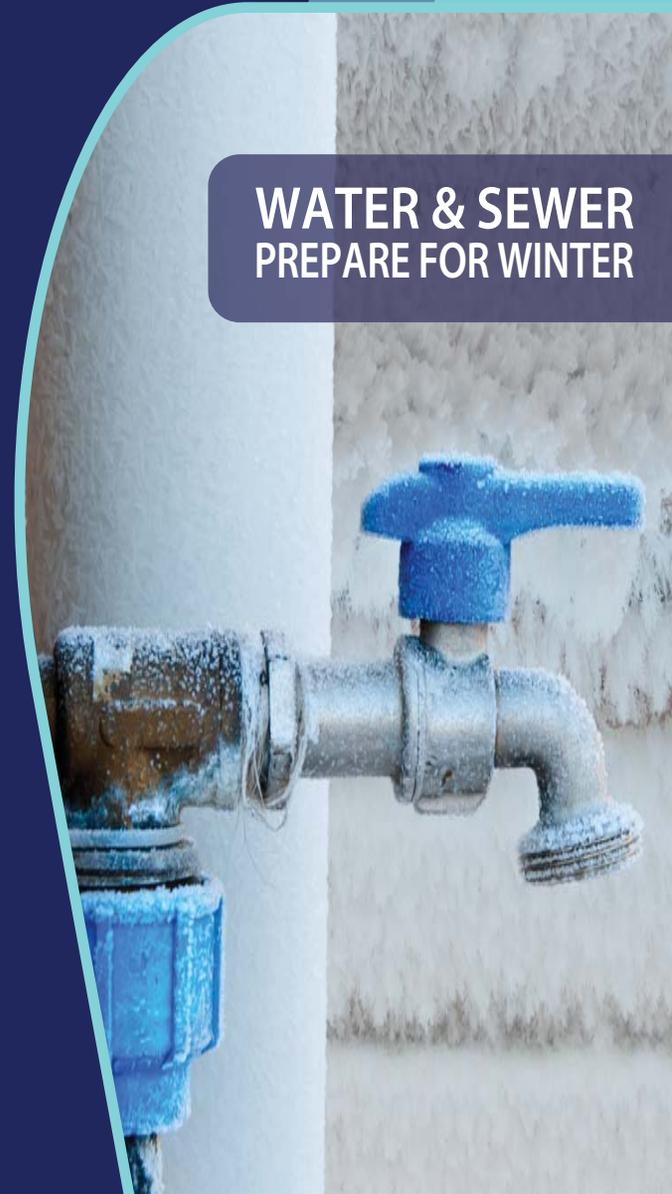
[wsadmin@harfordcountymd.gov](mailto:wsadmin@harfordcountymd.gov)

3334 Abingdon Rd., Abingdon, MD 21009

[harfordcountymd.gov/water-sewer](http://harfordcountymd.gov/water-sewer)

Director Joseph J. Siemek, PE  
Deputy Director William J. Bettin, PE

## WATER & SEWER PREPARE FOR WINTER



# WEATHERPROOF YOUR WALLET:

# PREVENT FROZEN PIPES THIS WINTER

## Protect your pipes from freezing to avoid costly repairs and leaks:

- Turn off the water supply to your outside faucets.
- Disconnect hoses and drain water from the pipes.
- Insulate and repair outside walls.
- Use caulk or foam to seal openings where pipes enter your home.
- Exposed or poorly insulated spaces are vulnerable to freezing; wrap them with insulation sleeves or other protective covering.



## On very, very cold nights:

- Allow an extremely slow drip from faucets, moving water is less likely to freeze.
- To help circulate indoor heat, open the doors of cabinets where pipes are located, for example in your laundry, bathroom or kitchen.

If you plan to be away from your home for an extended period, set your thermostat no lower than 55°.

## BE PREPARED:

Frozen pipes can lead to unexpected water outages. Make sure you have a water supply for emergencies.

- Store at least a three-day supply of two to three gallons of bottled water per day for each person; don't forget your pets.
- Check expiration dates and use bottled water before the "use by" date; be sure to replace your supply.

If you suspect you have a frozen pipe and know where the freeze is located, fast action can prevent an expensive rupture.

### Thawing an exposed pipe:

A hairdryer is one of the safest, most effective tools for thawing a pipe. For added impact, place an aluminum pie plate behind the pipe to radiate the heat.

### Thawing a pipe behind a wall:

- Turn up the heat.
- Place an infrared lamp close to the wall where the freeze is located OR cut out the section of drywall and use a hairdryer to apply direct heat.

### For your safety:

**NEVER** use a propane torch or other open flame to thaw a pipe.

**NEVER** stand in pooled water while holding or touching an electric appliance.

