



HARFORD

COUNTY

Maryland's New Center of Opportunity
BARRY GLASSMAN, COUNTY EXECUTIVE



2016 PROGRESS REPORT

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Efficiency & Fiscal Balance

- Triple-A bond rating enabled the lowest cost of borrowing in county history
- Eliminated more than 100 county government positions in two years
- Budgeted \$13.2 million for employee salary increases over two years, including teachers and law enforcement, without raising tax rates
- Savings from efficiencies funded merit increases for county employees two years in a row
- Capital spending budgeted at the lowest level in 16 years
- Saved \$2.1 million in procurement costs by negotiating better deals
- \$1 million in costs from Winter Storm Jonas recovered from FEMA
- Reused and recycled county office supplies in the first annual St. Patrick's Day "green" treasure swap
- Stabilized the water & sewer enterprise fund

Smartphone Technology & Customer Service

- Initiated the first mobile app for the county website
- Online ePermit Center launched for county permits, licensing and inspections
- RouteShout app lets riders track county buses in real time
- Interactive maps for zoning, land use and road closures published online
- Quality customer service training provided to county employees
- Residential service hours expanded to three days a week at the county landfill
- Permit fees waived for home repairs related to Winter Storm Jonas
- Impact fees deferred to facilitate new development projects
- Property tax credit extended to the spouses of fallen heroes
- Launched online tracker for rezoning requests in 2017 Comprehensive Zoning Review

Economic Vitality & Jobs

- Successfully updated the county's comprehensive master plan, HarfordNEXT, with record-level transparency and citizen engagement
- Added nearly 1,500 new jobs and \$177 million in capital investment in two years; brought diverse business activity into more than 3.1 million square feet of industrial, office, commercial and retail space
- \$1.5 million granted to nonprofits to spur tourism with revenue from the hotel/lodging fee
- Missing link secured to unite the Ma & Pa Heritage Trail
- Historic structures saved from demolition: Joesting-Gorsuch House and Mt. Soma Barn
- Secured extra water supply to lift development moratorium in the Town of Bel Air
- Magnolia Overlay District created to aid Route 40 corridor redevelopment
- Redevelopment plans initiated for the county-owned "tire lot" in Bel Air
- Regional ad campaign to promote tourism launched in partnership with Visit Harford
- Agricultural grants redesigned to grow local agri-business
- Procurement Meet & Greet held for local vendors

Harford County IS MOVING FORWARD AS MARYLAND'S NEW CENTER OF OPPORTUNITY. PROGRESS ON OUR PATH IS MARKED BY EFFICIENCY, FISCAL BALANCE, SMARTPHONE TECHNOLOGY, AND SUPERIOR CUSTOMER SERVICE TO IMPROVE THE QUALITY OF LIFE.



Strong Families & Communities

- New volunteer service projects launched countywide: MLK Day of Service, Free Back-to-School Haircuts, Socktober, No Shave November and the Great Winter Coat Giveaway
- Doubled the budget for drug treatment and prevention to \$200K in FY17, leveraged with grants to nearly \$1 million; led a multifaceted, award-winning heroin prevention campaign: Project Healthy Delivery, Night of Conversation, Movie Theater PSAs, Countywide Heroin Briefings; increased Health Dept. funding for behavioral health and teen diversion programs
- Re-established the Edgewood after-school program for at-risk youth
- Re-entry services expanded for inmates at the Harford County Detention Center
- Free legal assistance offered to senior citizens via "Decisions that Determine Your Destiny"
- New facility completed for the Humane Society

Improving Our Natural Environment & Quality of Life

- Stormwater remediation projects budgeted at \$6.1 million for FY16
- \$2 million state grant received for local watershed improvement projects
- \$492K state grant secured to dredge and improve Joppatowne waterways
- Green infrastructure planning vision created for the Gunpowder River Watershed
- Facilitated green energy loans to local businesses
- Promoted clean streams in the Harford Streams Summer Adventure selfie contest
- New gym and recreation center opened in Churchville
- Funded Fallston High School's artificial turf field
- Upgraded and improved access to the Broad Creek boat ramp
- Replaced the Joppatowne Mariner statue at Mariner Point Park

Awards & Leadership For Harford County's Future

- NACo - National Association of Counties award for the county's anti-heroin campaign
- NACo Award for Track-it, the planning & zoning activity tracker
- Chairman of the Baltimore Metropolitan Council
- MACo - Maryland Association of Counties board member; incoming secretary
- Leading by example with the annual BG5K Run/Walk to benefit recovery and the homeless; participated in 11 charity runs



... making GOVERNMENT more like your SMARTPHONE - smaller, faster and with better customer service.



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