

# Press Release

## HARFORD COUNTY GOVERNMENT

### Department of Community Services



#### PUBLIC SAFETY

“Ensuring a Safe  
Harford”

#### EDUCATION

“Preparing Now,  
Building for the Future”

#### EFFICIENCY IN GOVERNMENT

“Governing Smarter”

#### ECONOMIC OPPORTUNITY

“Growing and Sustaining  
Harford’s Prosperity”

#### ENVIRONMENTAL STEWARDSHIP

“Protecting Our  
Environment”

#### QUALITY LIVING

“Safeguarding What is  
Important to Harford  
County Citizens”

FOR IMMEDIATE RELEASE: October 6, 2009

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Department of Community Services at 410-638-3389

## CELEBRATE NATIONAL CONFLICT RESOLUTION DAY

(Bel Air, MD) - - Harford County celebrates October 15 as National Conflict Resolution Day. Help the Harford County Community Mediation Program (HCCMP) celebrate Conflict Resolution Day by spreading the word about resolving conflicts collaboratively.

There are many ways you or your organization can help: conducting a walk or run for peace, hanging up posters to help raise awareness (posters and other information can be found at [www.acrnet.org/crday/index.htm](http://www.acrnet.org/crday/index.htm)), organize a student art contest, and much, much more. Visit [www.harfordcountymd.gov/services](http://www.harfordcountymd.gov/services) for more information and ideas.

Non-violent collaborative conflict management is about standing up for yourself and getting your needs met, in a respectful way that ensures that the needs of others are also met. It is not about avoiding real problems and pretending they are not there. It is not about being a doormat and letting people walk on you. It is a challenging process and one that develops long-term solutions to conflicts while maintaining relationships.

To communicate the importance of developing long-term solutions to conflicts while maintaining relationships, visit [www.harfordcountymd.gov/services/mediation](http://www.harfordcountymd.gov/services/mediation) for our “Tips and Strategies for Conflict Management.” Make sure to use these tips and share with others.

HCCMP is a program within the Harford County Department of Community Services. The Harford County Community Mediation Program is a free service created by the Harford County Government for the citizens of Harford County. Mediators are trained volunteers from the community and are available at any stage in a conflict. Referrals come from courts, police, civic groups, community organizations, government agencies, friends and family. HCCMP does outreach in the community, provides education about conflict management and provides training for volunteer mediators.

( more )

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For more information about the HCCMP or to become a volunteer mediator, call Susan Fisher, Community Mediation Coordinator, at 410-638-4807 or visit [www.harfordcountymd.gov/services/mediation](http://www.harfordcountymd.gov/services/mediation) to obtain an application.

The Harford County Department of Community Services was established in 1979 via Executive Order and works daily to meet the needs of our seniors, youth, persons with disabilities and those struggling to overcome addiction. The Department works with federal, state, local and private agencies to ensure our county continues to evolve and remains dedicated to providing the best possible services for our citizens and community.

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“Preserving Harford’s past; promoting Harford’s future”