
BARRY GLASSMAN
HARFORD COUNTY EXECUTIVE



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FOR IMMEDIATE RELEASE

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**Glassman Administration Redesigning Harford County Government Website to Improve
Customer Service, Save Money; Public Input Welcome**

BEL AIR, Md., (June 1, 2015) - County Executive Barry Glassman's administration is redesigning the Harford County government website to make it easier for you to find information and do business with the county from the convenience of a computer or any mobile device.

"I said during my campaign that my administration would focus on improving customer service," said County Executive Glassman. "We are redesigning the county website to help you find information and access services more quickly and easily. Please help us by telling us how the county website can better serve you."

To provide your input, please email WebsiteRedesign@harfordcountymd.gov or go to <http://www.harfordcountymd.gov/Executive/WebsiteRedesign.html> to answer questions, including what you like about the design of the existing website, and your ideas for improvement.

During the redesign process, there will be no disruption in service from the existing website, and the Web address www.harfordcountymd.gov will not change after the redesign is complete.

The Glassman administration will also save taxpayer money by outsourcing both the redesign and future maintenance of the site to CivicPlus, a proven leader in government websites, with 1,800 local, county and state clients including Frederick County, Maryland. CivicPlus will provide

a complete redesign as well as hosting services, daily backups, 24/7 support, disaster recovery plans and system enhancements. Annual savings due to outsourcing will be approximately \$87,000 in the first year of the contract, followed by annual savings of approximately \$194,000 per year.

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