

HARFORD TRANSIT DEMAND RESPONSE & ADA PARATRANSIT SERVICES



ELIGIBILITY Seniors (age 60+) and individuals who have a disability or other qualifying condition.

APPLY Visit www.HarfordTransitLINK.org and click on "Forms" or call **410-612-1620**, press option 1 for paratransit or mobility services.

SCHEDULE AHEAD Call **410-612-1620** (option 1) Monday - Friday, 5:00 a.m. - 8:00 p.m. to schedule a pick-up time.

- **Demand Response**, schedule at least 48 hours ahead;
- **ADA Paratransit**, schedule at least **24 hours** in ahead.
- **Same Day Service is subject to availability.**

SERVICE HOURS

- Demand Response: 9:30 a.m. - 2:30 p.m.
- ADA Paratransit: 4:30 a.m. - 8:30 p.m.

RIDING GUIDELINES

- Please be ready 30 minutes prior to your pick-up time.
- The day of your trip, you will receive an automated call to notify you your bus in arriving shortly.

CONFIRMATIONS

Harford Transit LINK will call with a recorded message the night before (between 6:00 p.m. and 6:30 p.m. using telephone number 410-612-1620) with pick-up time(s). Press (1) to confirm trip(s) or (3) to cancel trip(s).

CANCELLATIONS

Appointments must be cancelled at least one hour in advance or with as much notice as possible. Failure to cancel appointments may affect your transportation privileges.

**Harford Transit will make every effort to accommodate a request; however, if the system is at capacity, you may need to adjust your appointment date and time. Harford Transit is a Rideshare Public Transit System. Rides are accommodated on a first-come, first-served basis.*

FARES & PROVISIONS

Exact fare is required. Drivers cannot make change.

Senior Activity Centers - One Way	\$1.00 cash or one (1) Voucher**
All other trips - One Way	\$2.00 cash or two (2) Vouchers

**Vouchers may be purchased by cash or check at Harford Transit (1311 Abingdon Road, Abingdon).

- Aides ride for free; Harford Transit must be notified in advance when scheduling your ride.
- Companions pay the regular fare.

HOLIDAY SCHEDULE

There is no service on the following holidays:

- New Year's Day** (January)
- MLK Day** (January)
- President's Day** (February)
- Memorial Day** (May)
- Juneteenth** (June)
- Independence Day** (July)
- Labor Day** (September)
- Veteran's Day** (November)
- Thanksgiving Day** (November)
- Day after Thanksgiving** (November)
- Christmas Day** (December)

