

# DEAR VALUED CUSTOMER,

## DID YOU KNOW?

- For the cost of a \$2 bottle of water, we deliver 420 gallons of water, the equivalent of 1,600 one-liter bottles directly to your home or business.
- Our public water supply is safer and tested to more rigorous standards than bottled water.



# QUESTIONS OR COMMENTS? CONTACT US:



Need to report an issue?

Use our "You CLICK We FIX" app to report issues any time of day or night:

[harfordcountymd.gov/YouClickWeFix](http://harfordcountymd.gov/YouClickWeFix)

**HARFORD COUNTY**  
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Division of Water & Sewer

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Director Joseph J. Siemek, PE  
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**HARFORD**  
COUNTY  
PUBLIC WORKS



**WATER & SEWER**  
**MAKING YOUR WATER SAFE**



## HOW WE MAKE YOUR WATER **SAFE**



### Drinking water

We treat and test your drinking water to meet more than 130 quality standards. The water we provide complies 100% with the Federal Safe Water Drinking Act.



We perform approximately  
**230,000**  
water quality tests  
each year.

We invested \$48 million in hi-tech upgrades for Enhanced Nutrient Removal technologies and we regularly test treated wastewater for over 100 quality parameters. Our wastewater complies 100% with the Federal Clean Water Act, and the Chesapeake Bay Total Maximum Daily Load.

Treated wastewater is cleaner than the Bush River where it is discharged.



This requires:

- Two laboratory facilities and five satellite field laboratories
- Eight scientists and laboratory staff
- Contracting with National Environmental Laboratory Accreditation Program-certified lab services for unusual or infrequent testing

For more information on federal regulations and your water, visit:

[www.epa.gov/laws-regulations/summary-safe-drinking-water-act](http://www.epa.gov/laws-regulations/summary-safe-drinking-water-act) or  
[www.epa.gov/laws-regulations/summary-clean-water-act](http://www.epa.gov/laws-regulations/summary-clean-water-act)

Every  
Drop  
Counts