

# Harford Transit Link

## Transitions Learning Collaborative

### March 19, 2018



Efficient  
Enhanced  
Improved



# By The Numbers

- 8 public bus routes
- Monday through Friday – 5:00 am – 8:30 pm
- Demand Response - Curb-to-curb-Countywide – 4:30 am – 9:00 pm
- In FY17 provided 330,697 passenger trips
- In FY17 drove 855,785 passenger miles
- Fleet of 43 buses
- 56 full and part-time employees
- Service 90% of all major employment centers in the county
- #1 - Named Transit System of the year by the Transportation Association of MD



# Funding Sources

- Grant Funding FY18 – \$3.2 m in Operating & \$1.8 m in Capital
- Funding sources – FTA, MTA and County
- Federal/State Grants – 5307 (Ops. & CAPX) & SSTAP
- Harford County has dedicated federal formula funding
- Operating formula – 50% Federal/25% State/25%/Local
- Capital formula – 80% Federal/10% State/10% Local
- State funds have remained static over last 10 years
- Continued growth in elderly and NEMT populations

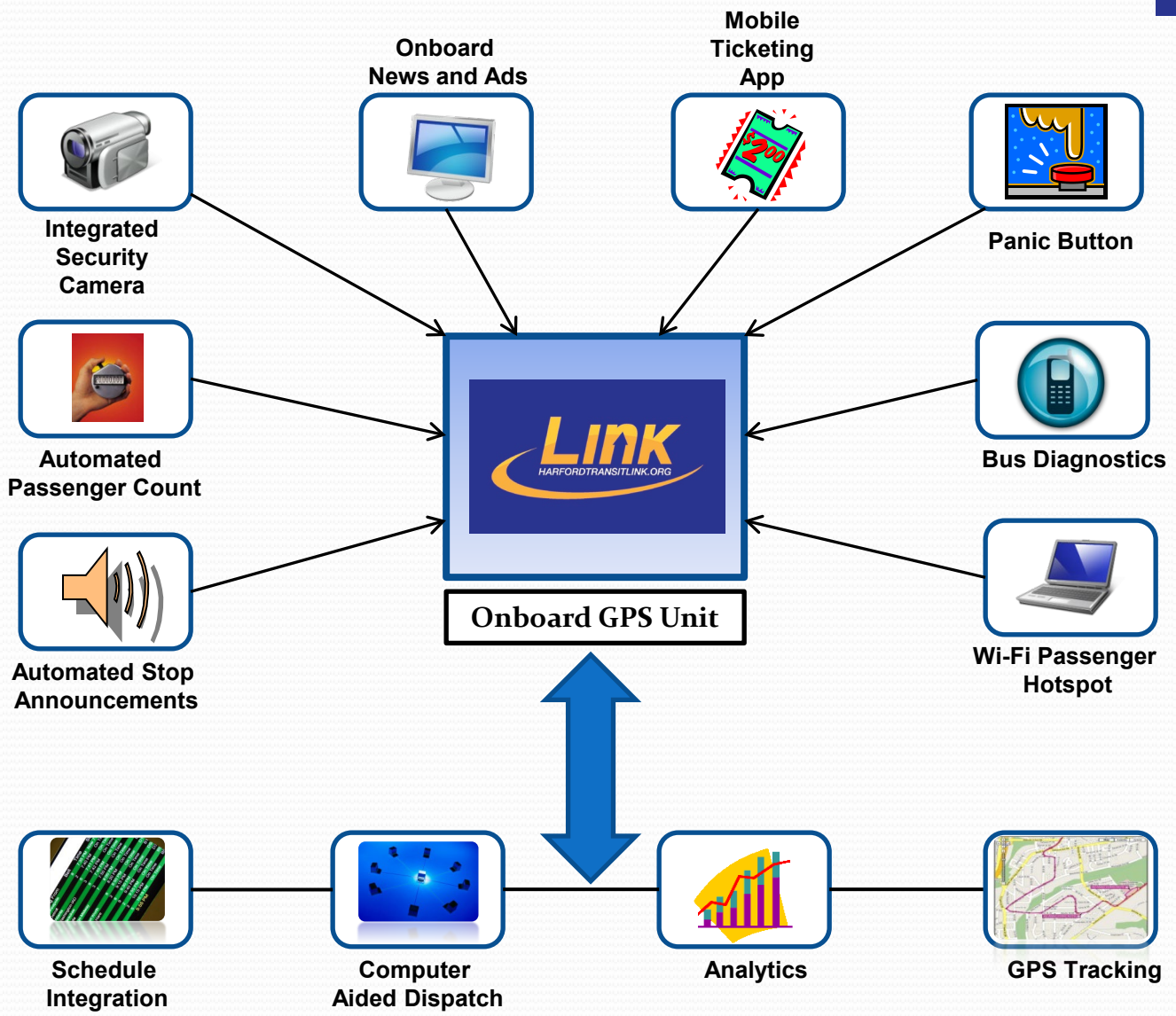
# Allied Medical Transportation

- Univ. of MD UCMC serviced by Routes 2 and 3
- 2 Stop locations – Main Entrance and Amb. Care Ctr.
- Univ. of MD HdG MC serviced by Routes 1 and 7
- Increase Demand Response System
- Dialysis Transportation
- Improve rider communications
- Public Training/Information Events
- Transportation Development Plan – New MC



# Technology & Passenger Amenities

- Enhanced Signage - Completed
- Stop and Schedule Smart Phone Integration - Completed
- RouteShout 2.0 App – Completed
- Google Map Bus Tracking - Completed
- Stop Voice Annunciation
- Automatic Passenger Counting
- Advanced Video Security – In progress
- Electronic Fare Collection - In progress
- Bus Shelter Program - In progress
- Real-time transfer printing – In development
- Route and Schedule development software – In development



# Challenges and Goals

## Challenges

- Mounting Federal Regulation
- Supply of Qualified CDL Drivers
- Procurement Issues
- Static State Funding
- Aging Population
- Legislative Stability

## Goals

- Increasing technology
- Improving On-Time performance
- Later Service
- Weekend Service
- Increase Bus Shelter Placements
- Mobile Ticketing Application
- Real-time Transfer Printing
- Remix Software
- Onboard News and Ads





# Questions

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# Harford Transit

[www.harfordtransitlink.org](http://www.harfordtransitlink.org)

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*Harford Transit is a division within the Harford County Department of Community and Economic Development*

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