

# DEAR VALUED CUSTOMER,

## DID YOU KNOW?

- For the cost of a \$2.00 bottle of water, we deliver 386 gallons of water, the equivalent of 1,460 one-liter bottles right to your home or place of business.
- Our public water supply is safer & tested to more rigorous standards than bottled water.

Inside this brochure you will find more information about how the Harford County Department of Public Works, Water & Sewer Division, provides safe and healthy services by investing in infrastructure while emphasizing cost savings and efficiency.

# QUESTIONS OR COMMENTS? CONTACT US:



**HARFORD COUNTY**  
Department of Public Works  
Division of Water & Sewer



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Deputy Director William J. Bettin, PE



**HARFORD**  
COUNTY  
PUBLIC WORKS

**WATER & SEWER  
DELIVERING SAFE &  
EFFICIENT SERVICES**



# INVESTMENTS IN INFRASTRUCTURE

- At the Town Center Drive Pump Station, originally built in the mid-1960's, obsolete equipment was replaced and the overall facility was upgraded.
- Improvements included replacing aged instrumentation panels, the motor control center, exhaust fans and updating the mechanics throughout.
- These improvements increase overall efficiency, and help to ensure the system will be safe and reliable for years to come.

## BEFORE



## AFTER



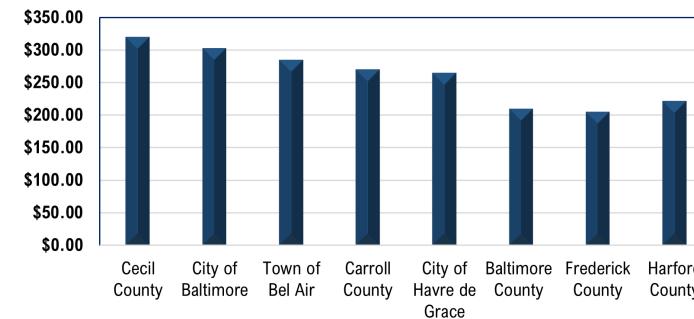
# OPERATING EFFICIENTLY

- The Sod Run and Joppatowne Wastewater Treatment plants exceed environmental goals set by the state.
- This performance protects the health of the Chesapeake Bay, and has earned Harford County \$500,000 in environmental grants in 2021.



## HARFORD COUNTY WATER & SEWER RATES ARE AMONG THE LOWEST IN THE REGION

Comparative Costs - Typical Residential Quarterly Water & Sewer Bill



Source: Black & Veatch  
Harford County Rate Study, March 2020

# TESTING FOR QUALITY

Every drop of water that comes through your tap has been thoroughly tested. Over 229,000 tests are conducted annually to ensure the water you drink exceeds regulatory quality standards.

Quality standards for testing are outlined in the Safe Drinking Water Act of 1974. The SDWA includes a provision requiring annual quality reporting to our customers. Harford County Water & Sewer has never been out of compliance on any measure.

To view the results of annual reports, visit [www.harfordcountymd.gov/782/Water-Sewer](http://www.harfordcountymd.gov/782/Water-Sewer) and select the Water Quality Reports tab.

