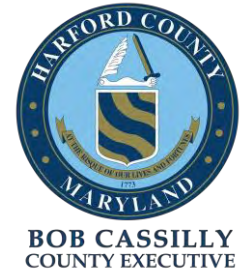




HARFORD TRANSIT LINK *PUBLIC HEARING*



BOB CASSILLY
COUNTY EXECUTIVE

January 21, 2025 | 6:30 | Edgewood Senior Activities Center
January 23, 2025 | 2:00 | McFaul Activities Center

Harford Transit LINK | Department of Housing & Community Services | Barbara W. Richardson, Director



Public Comments

- Comments must be relevant to today's presentation and pertain to topic.
- The public comments portion is at the end of the presentation.
- You will have two (2) minutes for your comments.
- There will be no responses to your comments today.
- Written comments can be sent to hcts@harfordcountymd.gov and accepted until **Friday, February 28, 2025**.
- Questions/comments will be categorized; responses will be posted on our website (HarfordTransitLINK.org) **no later than Friday, March 7, 2025**.

We will provide this information again prior to the public comment portion.

HARFORD TRANSIT BUS SERVICE

PUBLIC HEARING**EDGEWOOD SENIOR
ACTIVITIES CENTER****TUESDAY, Jan 21, 2025**
6:30 - 7:30 p.m.**&****MCFAUL
ACTIVITIES CENTER****THURSDAY, Jan 23, 2025**
2:00 - 3:00 p.m.

*Learn about our services &
funding request for next year.*

Harford Transit LINK | 410-612-1620

Public Hearing Announcements

Aegis bi-weekly newspaper

- December 18 & 20, 2024

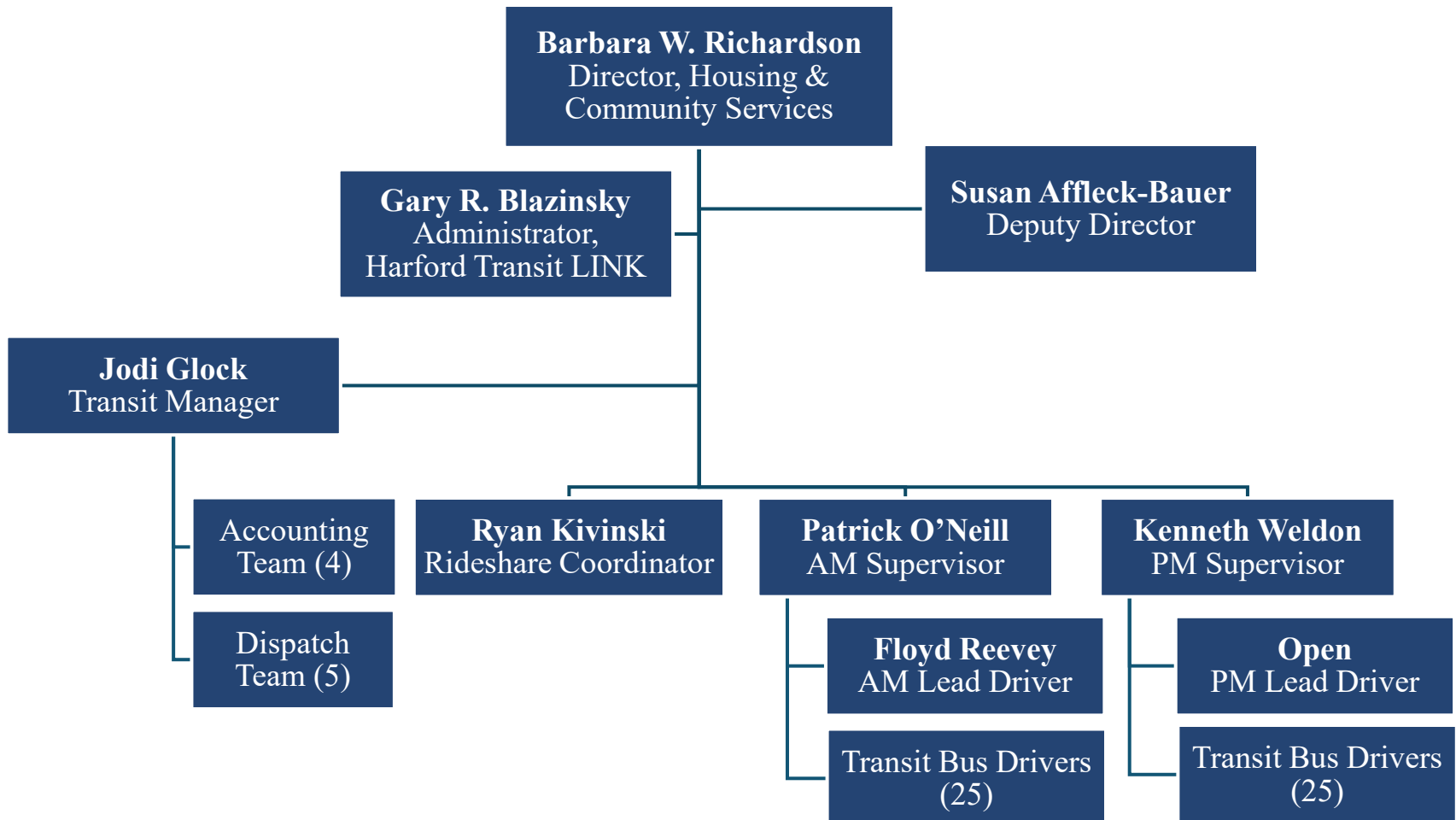
Harford County

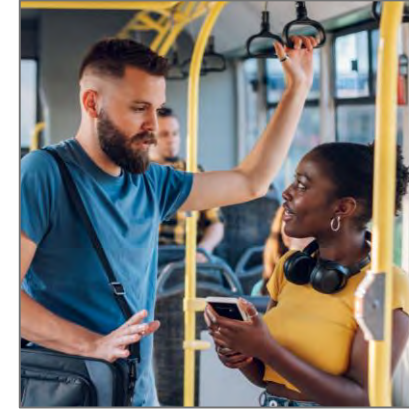
- Office of Community and Governmental Relations
- Harford Transit LINK – Bus flyers, Onboard Infotainment Screens, website, and calendar
- Harford Transit LINK - CTY System – January 10 thru 17
- Facebook postings
- Bus Shelters & Electronic Displays (Aberdeen)

Background

Gary R. Blazinsky

Department Overview





1973



2001



2019



2024

Harford County Government begins transportation service through the Office on Aging.

Grand opening of Harford Transit's new home at 1311 Abingdon Road.

Successful completion of TDP, restructuring of all routes.

Passenger Trips exceeded 383,000!

Transit Operations



7 fixed bus routes, 12 buses



10-14 demand response buses, Monday – Friday



Weekday hours: 5 a.m. – 8:30 p.m.



14,000 sq. ft. operations facility on 2.75 acres



2-bay bus maintenance shop and bus wash



65 employees

*Serving Aberdeen, Abingdon, Bel Air, Belcamp,
Churchville, Edgewood, Havre de Grace, Joppatowne,
Riverside, Perryman & Perryville*



HARFORD TRANSIT LINK



Public Transit Routes

- BUS STOP
- TRANSFER STOP
- MARC TRAIN STATION
- PARK & RIDE
- HOSPITAL



RIDERSHIP

FY10:	299,518
FY19:	358,499 ↑ 22%
FY20:	308,800 (<i>Service stopped 4/1</i>)
FY21:	118,577 (<i>impacted by COVID</i>)
FY22:	260,195 ↑ 74% (<i>post-COVID</i>)
FY23:	319,513
FY24:	385,000 ↑ 20%
FY25 Forecasted:	<u>430,000 - ↑ 11%</u>

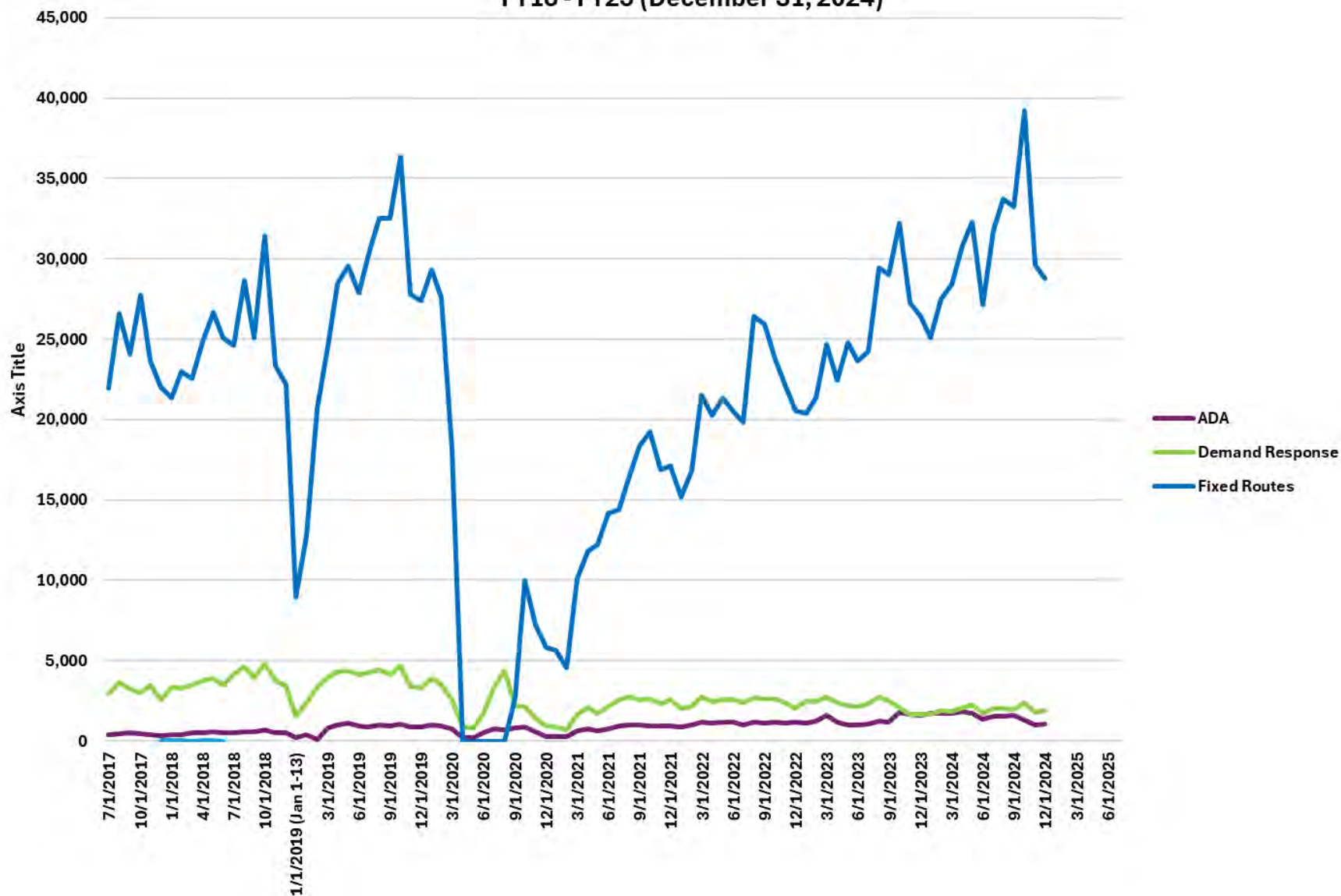
Of the total fixed route fares in FY24, 4,544 were children up 184% from FY23 and 61,530 were seniors and persons with disabilities accounting for 20% of riders, not including demand response.



As Harford Transit LINK continues to service Harford County & beyond, ridership data will improve from its pandemic numbers.



Harford Transit LINK Ridership FY18 - FY25 (December 31, 2024)



Public Transit Services

Patrick O'Neill

Fixed Routes

Route 1 – Green Line (HdG, Aberdeen, Bel Air) – 3 buses

Destinations include employment, housing, community services, medical, Harford Community College, Upper Chesapeake Medical Center Aberdeen Campus, and Aberdeen Train Station (Amtrak & MARC Train service).

Route 2 – Blue Line (Bel Air, Abingdon, Edgewood) – 2 buses

Destinations include employment and community services, Harford Mall, Upper Chesapeake Medical Center, Festival at Bel Air, I-95 Park & Ride, Constant Friendship, and Edgewood Train Station (MARC Train service).

Route 3 – Silver Line (Aberdeen, Edgewood, Joppatowne) - 2 buses

Connects riders with direct access to employment along the Perryman Peninsula business area, Aberdeen Train Station (Amtrak & MARC service), City of Aberdeen, Edgewood, and Joppatowne.

Route 4 – Yellow Line (Aberdeen Circulator) – 1 bus

Connects riders within the City of Aberdeen to community resources, shopping, and services, and the Aberdeen Train Station (Amtrak & MARC service).

Route 5 – Teal Line (Aberdeen, Perryville, HdG) – 1 bus

Connects riders to employment, housing, community services, and the Aberdeen and Perryville Train Station (Amtrak & MARC service), VA Medical Center, Old Bay Lane, Hollywood Casino and Great Wolf Lodge. Connects with Cecil at the Food Lion in Perryville. Deviated fixed route – Cecil County portion only.

Route 6 – Orange Line (Bel Air Circulator) – 1 bus

Serves the Town of Bel Air and provides riders with access to housing, community services, hospital services, Harford Mall, Harford County Public Library, and the Mary Risteau District Court building.

Route 7 – Red Line (Aberdeen, Riverside, Edgewood) – 2 buses

Destinations along this route include Riverside/Belcamp business areas along with housing, community services, employment and more. Includes connections to MTA Commuter Bus service.

Demand Response & ADA Paratransit

- Service for pre-approved clients over 60 or persons with disabilities under 60.
- Curb-to-curb origin to destination service.
- Examples of this service includes transport from home to senior centers, medical appointments, shopping, employment, etc.

10-15 demand response buses for seniors & persons with disabilities

- ADA Complimentary Service: M–F | 4:30 a.m. – 8:30 p.m.
- Demand Response Service: M–F | 9:30 a.m. – 2:30 p.m.
- Riders must pre-register 7-10 days in advance.
- Application available at www.harfordtransitlink.org.



Commuter Services

Ryan Kivinski

Harford Commute Smart



REDUCE POLLUTION
MEET NEW PEOPLE
EASE TRAFFIC CONGESTION
LOWER YOUR STRESS

800.924.8646 or rideshare@harfordcountymd.gov



Robert G. Cassilly
County Executive

Harford Commute Smart
harfordcountymd.gov/commuter

Harford Commute Smart is an MDOT/MTA funded program - part of the Baltimore Metropolitan Council, Commuter Choice Maryland, and Maryland/Washington Council of Governments region: **Anne Arundel County; Baltimore City; Baltimore County; Carroll County; Harford County; Howard County.** One of **five** Rideshare Coordinators managing similar programs in the region and working to promote ridesharing, improve the environment, and reduce traffic congestion.



Ridematching Services

- Car and vanpools.
- Mass transit (Harford Transit LINK, MTA Commuter Bus, and MARC Train).
- Harford Commute Smart works with individuals and employers looking to change their commute.
- Harford Commute Smart also works with organizations to improve transit connectivity where available.

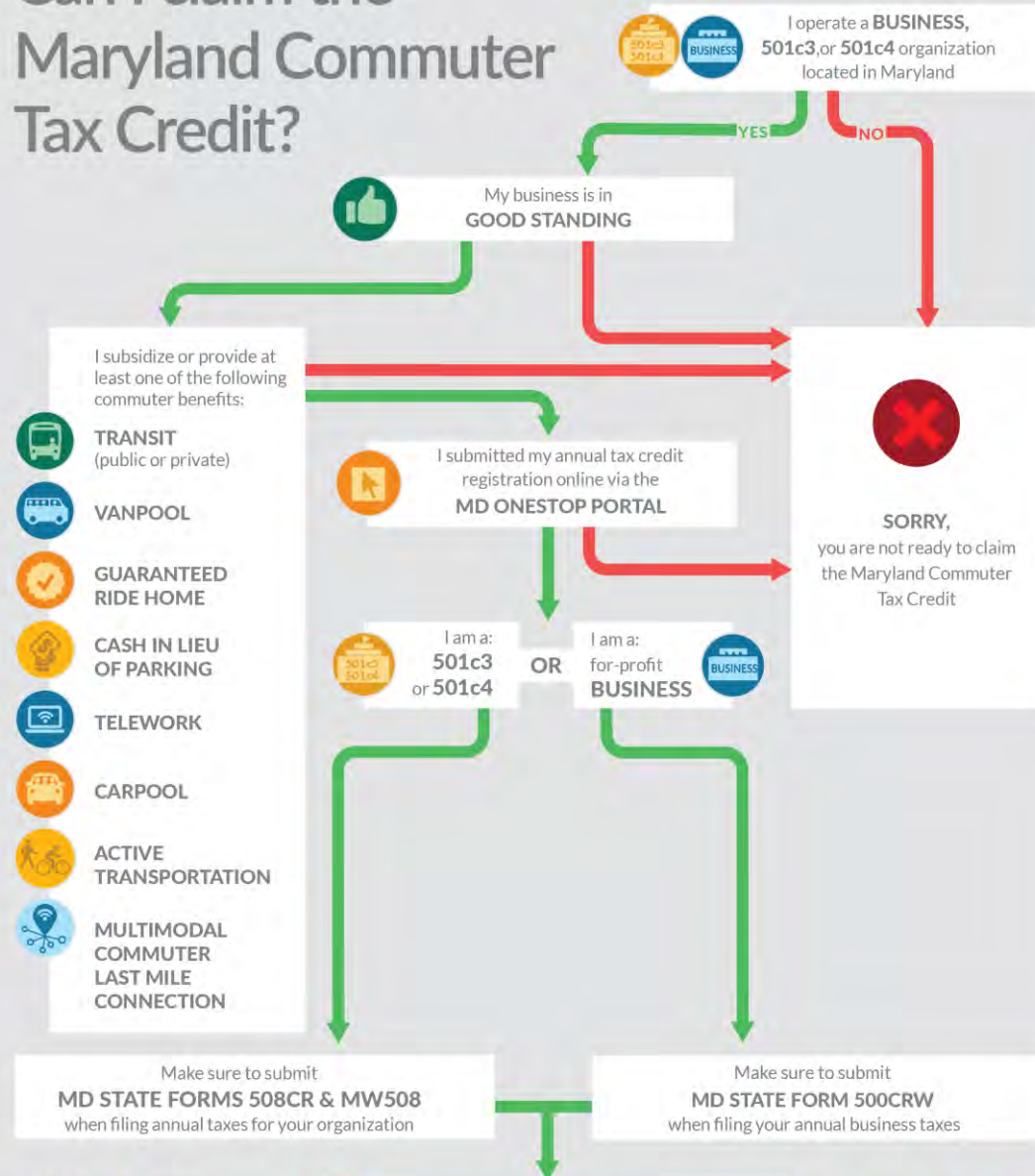


A **FREE** program offering all Maryland employers free support and recognition for providing commuter benefits.

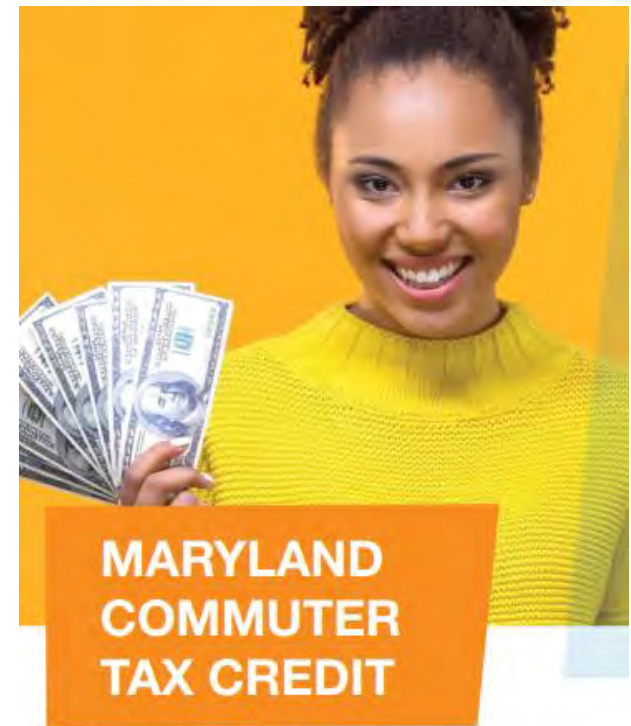
- **EMPLOYER BENEFITS:** free program evaluation, implementation support and marketing assistance
 - **STATEWIDE RECOGNITION:** Success stories featured through state network
 - **COST SAVINGS:** Federal Transportation Fringe Benefit information & support. Recruit and Retain Top Talent
 - **ACHIEVE SUSTAINABILITY GOALS:** contribute to environmentally-friendly commuting practices
- **EMPLOYEE BENEFITS:** receives subsidized transportation costs and convenience. (Commuting distance or difficulty is #1 reason Marylanders ages 17-34 leave the state)

Learn more at mdot.maryland.gov/employerpartner

Can I claim the Maryland Commuter Tax Credit?



Harford Transit LINK



Connecting commuters to transportation options

Commuter Choice Maryland maximizes traveler choices and delivers transportation solutions and services that can reduce congestion, conserve energy, protect the environment, and facilitate economic opportunity.

Visit commuterchoicemaryland.com



A Smarter Way To Commute To Work

Commute with Enterprise offers an easy and cost-effective rideshare program for employees to get to and from work.



FOR COMPANIES



FOR COMMUTERS

FOR EMPLOYERS: Companies partner with Enterprise to bring their employees a better commute. By sharing a ride, your people arrive to work relaxed and recharged, fueling a better company culture for everyone.

FOR EMPLOYEES: Share a ride to work with coworkers who live nearby. We'll provide a recent-model SUV, crossover or van. Everyone splits the costs and driving duties, saving you valuable time and money.

Visit www.commutewithenterprise.com



COMMUTER CONNECTIONS.

A SMARTER WAY TO WORK

Save time and money by searching our free
17,000-member rideshare database to
instantly find someone to share your commute.



Ridesharing

Guaranteed Ride Home

IncenTrip mobile app

Flextime Rewards

Sign up today at
www.commuterconnections.org

Harford Commute Smart - Outreach

- **MAY** - Clean Commute Month – Bike to Work Week, MARC Commuter Appreciation Days.
- **JUNE** - Dump the Pump Day.
- **JULY** – Harford Transit LINK Independence Day Parade.
- **SEPTEMBER** - Vanpool Appreciation Day and Car Free Day.
- Community Outreach – Resource Fairs, Senior Expos, etc., including Transitioning Youth, Second Chance Job and Resource Fair, Mini Resource Fairs, Veteran’s Expo, and fairs and festivals, all targeting a variety of demographics.
- Coordinate with Susquehanna Workforce Network and Beacon Staffing to promote workforce transportation.

Ryan Kivinski | Rideshare Coordinator
410-816-8992 (cell) | 410-612-1620 x7474 (office)
rideshare@harfordcountymd.gov

Save the Dates 2025

- Bike to Work Week | May 12-18
- Dump the Pump Day | June 18
- Car Free Day | September 22

Riding LINK & Staying Informed

Kelli Wolfe

Transit Bus Schedules

Available at multiple locations, including:

- Buses
- Community Partners
- Harford County Public Library
- On www.HarfordTransitLINK.org
- Contact Communication Center
- The *new* Passio GO! mobile app

The collage displays seven Harford Transit LINK bus route cards, each with a route map, fare table, and service hours. The routes are:

- Route 1: Green Line** (Havre de Grace, Aberdeen, Bel Air)
- Route 2: Blue Line** (Bel Air, Edgewood)
- Route 3: Silver Line** (Aberdeen, Edgewood, Joppatowne)
- Route 4: Yellow Line** (Aberdeen Circulator)
- Route 5: Teal Line** (Aberdeen, Perryville, Havre de Grace, Perryman)
- Route 6: Orange Line** (Bel Air Circulator)
- Route 7: Red Line** (Aberdeen, Riverside, Edgewood)

Each card includes a route map, a fare table (with fares for General Public, Senior/Disabled, and Student/Youth), and service hours (Monday-Friday, 5:00 a.m. - 8:00 p.m.). The cards also mention that full schedules are available on the reverse side.

Fares – Riding our Fixed Route System

Token Transit

This successful app allows riders to purchase and store bus passes electronically. The first purchase is discounted 50% and can be utilized on both fixed route and demand response services. Purchases are on your smart phone or smart device. In addition to daily passes, riders may purchase *all-day*, *weekly*, and *monthly* passes. Token Transit allows the rider the convenience and safety of a cash-free and touch-free boarding. This can also be used by larger organizations for employees, students and program participants.

Reduced Fare

To assist our seniors and persons with disabilities riding the fixed route system, qualified persons may receive a reduced fare card. This helps our riders control transportation costs on a fixed budget. Applications available on our website.

Bus Voucher Tickets

Vouchers are \$1 each and sold in booklets of 10. Tickets may be prepaid for by organizations and individuals in larger quantities. This bulk purchase increases the ease of distribution by organizations and eliminates the need for passengers to carry cash.

Harford Transit LINK



FREE APPS



DOWNLOAD ALL FOR FREE TODAY

*Information and
download links
for all three of
LINK's apps
available by
scanning the
QR Code.*



Download on the
App Store



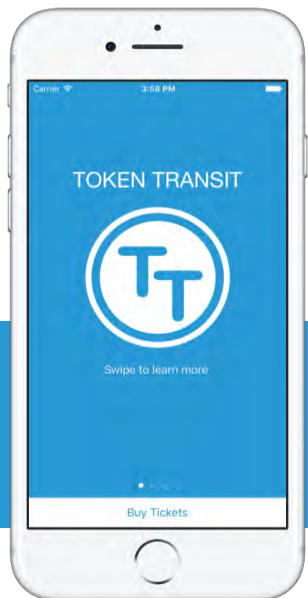
GET IT ON
Google Play

Token Transit

- Free app.
- Buy and store bus passes on your smartphone.
- Onboard validators provide “scan and pay” capability.
- All-day, 5-day, and monthly passes.
- Unlimited daily rides, no transfers needed.
- Hop on/hop off anytime, at any stop.
- Compatible with Passio GO! app.

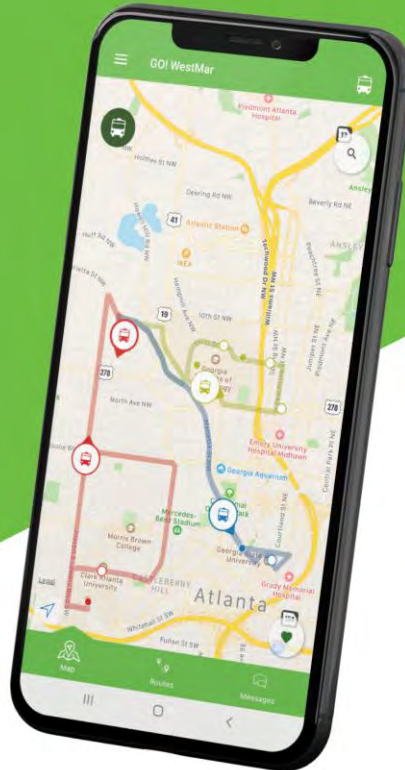


Bulk pass options available for organizations to purchase and assign to clients




Passio GO! – Our NEW tracking app

**Follow your
bus with
Passio
GO!**



Passio GO! (replaced RouteShout 2.0) represents the next generation of real time vehicle location tools for passengers – fully integrating the best visual tools, public viewers, and smartphone applications into the Passio Transit platform to provide customers with unparalleled access to real time updates for routes and stops.

 Download on the
App Store

 GET IT ON
Google Play



SCAN ME

**Scan to
download
our FREE
app today!**

NEED HARFORD TRANSIT ON DEMAND?



We have an app for that!

Download the free app to schedule trips and monitor bus arrival times from your smartphone.

3 EASY STEPS



Harford Transit On Demand by Ecolane – NEW Demand Response Routing app

Ecolane provides a superior technological solution that works to increase productivity, maximize efficiency, and improve the rider's experience.

Must call and register before using the app.



BOB CASSILLY
Harford County Executive
GARY BLAZINSKY
Administrator



HARFORD TRANSIT LINK
1311 Abingdon Rd | Abingdon, MD 210094
www.HarfordTransitLINK.org | 410-612-1620

*last updated
November 2024*

Stay in the know

Communications Team

Our team of talented Communications Specialists can assist you with anything from service questions to scheduling trips.

Finalsite Connect

Sends text/email messages to specific riders with critical service information.

Travel Training

This Train the Trainer program offers organizations serving individuals facing difficulties with public transit the skills and resources to create confidence to ride public transportation.

Rideshare/Commuter Connections


A designated Rideshare Coordinator is a resource to help riders who wish to secure an alternate method of work commuting. This resource also can provide information and assistance in signing up for the Guaranteed Ride Home program as well as several other programs.

Sign up for Service Alerts

- Register for a Finalsite Connect user account
- Set your subscription under “HC-Economic Development_Harford Transit”



GET ALL THE INFORMATION YOU NEED AT:



The screenshot shows the Harford Transit LINK website. At the top is a dark blue navigation bar with links: GOVERNMENT, PUBLIC SAFETY, DOING BUSINESS, LIVING HERE, HOW DO I..., and a search bar. Below this is a main content area with a left sidebar, a central banner, and a right sidebar. The left sidebar has a blue background and lists links: Bus Routes, Demand Response/ADA Paratransit, Demand Response/ADA Frequently Asked Questions, About: Reduced Fare, Token Transit, Passio GO!, Policy Manuals, and Ride Guides. The central banner is for a 'PUBLIC HEARING' for 'HARFORD TRANSIT LINK BUS SERVICE'. It features a red and blue design with the text 'PUBLIC HEARING' in large white letters. Below this, it lists two locations: 'EDGEWOOD SENIOR ACTIVITIES CENTER' on Tuesday, Jan 21, 2025, from 6:30 - 7:30 P.M., and 'MCFAUL ACTIVITIES CENTER' on Thursday, Jan 23, 2025, from 2:00 - 3:00 p.m. The banner also includes a QR code and the text 'Learn about our services & funding request for next year.' The right sidebar has a white background and lists: Contact Us (with links to Harford Transit LINK and Email), Physical Address (1311 Abingdon Road, Abingdon, MD 21009), Phone (410-612-1620), Fax (410-612-1745), Transit Service Hours (Monday - Friday, 4 a.m. - 9 p.m.), and Office Hours (Monday - Friday, 8 a.m. - 4 p.m., except holidays). At the bottom is a dark blue footer bar with icons and text for: ONLINE SERVICES, PAY MY BILL, GET CONNECTED, HARFORD TRANSIT LINK, HARFORD WASTE DISPOSAL CENTER, and EMPLOYEE.

Home > Government > Departments > Housing & Community Services > Transportation > Harford Transit LINK

Harford Transit LINK

HARFORD TRANSIT LINK BUS SERVICE

PUBLIC HEARING

EDGEWOOD SENIOR ACTIVITIES CENTER & **MCFAUL ACTIVITIES CENTER**

TUESDAY, JAN 21, 2025 | 6:30 - 7:30 P.M. **THURSDAY, JAN 23, 2025 | 2:00 - 3:00 p.m.**

Learn about our services & funding request for next year.

Harford Transit LINK 410-612-1620

LEARN MORE

Contact Us

Harford Transit LINK

[Email](#)

Physical Address
1311 Abingdon Road
Abingdon, MD 21009

Phone: [410-612-1620](tel:410-612-1620)
Fax: 410-612-1745

Transit Service Hours
Monday - Friday
4 a.m. - 9 p.m.

Office Hours
Monday - Friday
8 a.m. - 4 p.m.
(except holidays)

ONLINE SERVICES **PAY MY BILL** **GET CONNECTED** **HARFORD TRANSIT LINK** **HARFORD WASTE DISPOSAL CENTER** **EMPLOYEE**

www.HarfordTransitLINK.org

Schedules | Forms | Demand Response | Commuter Assistance | and more...

Route & Stop Improvements

Kenneth Weldon

Route Improvements

TRANSFER CONVENIENCE

- Harford Transit All Day passes via Token Transit can be used *anytime, at any stop*.
- Transferring is made easier utilizing timed transfer points.
- Transfers can only be utilized at bus stops with a “T” emblem
- New transfer locations have been added to the Edgewood Train Station.
- *Transfers must be requested upon boarding*

HARFORD TRANSIT LINK BUS TRANSFERS

Transfer *FREE* from one bus to another *ONLY* at designated transfer points.*

T

TO TRANSFER ROUTES:

1. Ask the driver for a transfer when you board.
2. Give the driver your transfer on the bus you transfer to.

T

Valid transfer points are identified with a:

T

ABERDEEN:

- Aberdeen Train Station
- Shoprite at Beards Hill Shopping Plaza

BEL AIR:

- Harford Mall
- Mary Risteau District Courts

EDGEWOOD:

- Edgewood Train Station
- Edgewater Village Shopping Ctr
- Walgreens US40

HAVRE DE GRACE:

- Family Dollar
- McDonald's US40
- Frank's Pizza and Grill

PERRYMAN:

- Spesutia Rd & Perrywood Dr
- VFW Post 6054 Spesutia Rd

PERRYVILLE:

- Food Lion (Connect to Cecil Transit)

Route 7 to Route 7 & Route 2 to Route 7 Transfers*

Rt 7 to Rt 7 Transfer: if you are heading from BSC America - Bel Air Auto Auction toward Aberdeen, transfer at ShopRite (Riverside Shopping Center); **Rt 2 to Rt 7 Transfer:** if heading to Macy's (Joppa), transfer at Edgewater Village Shopping Ctr.



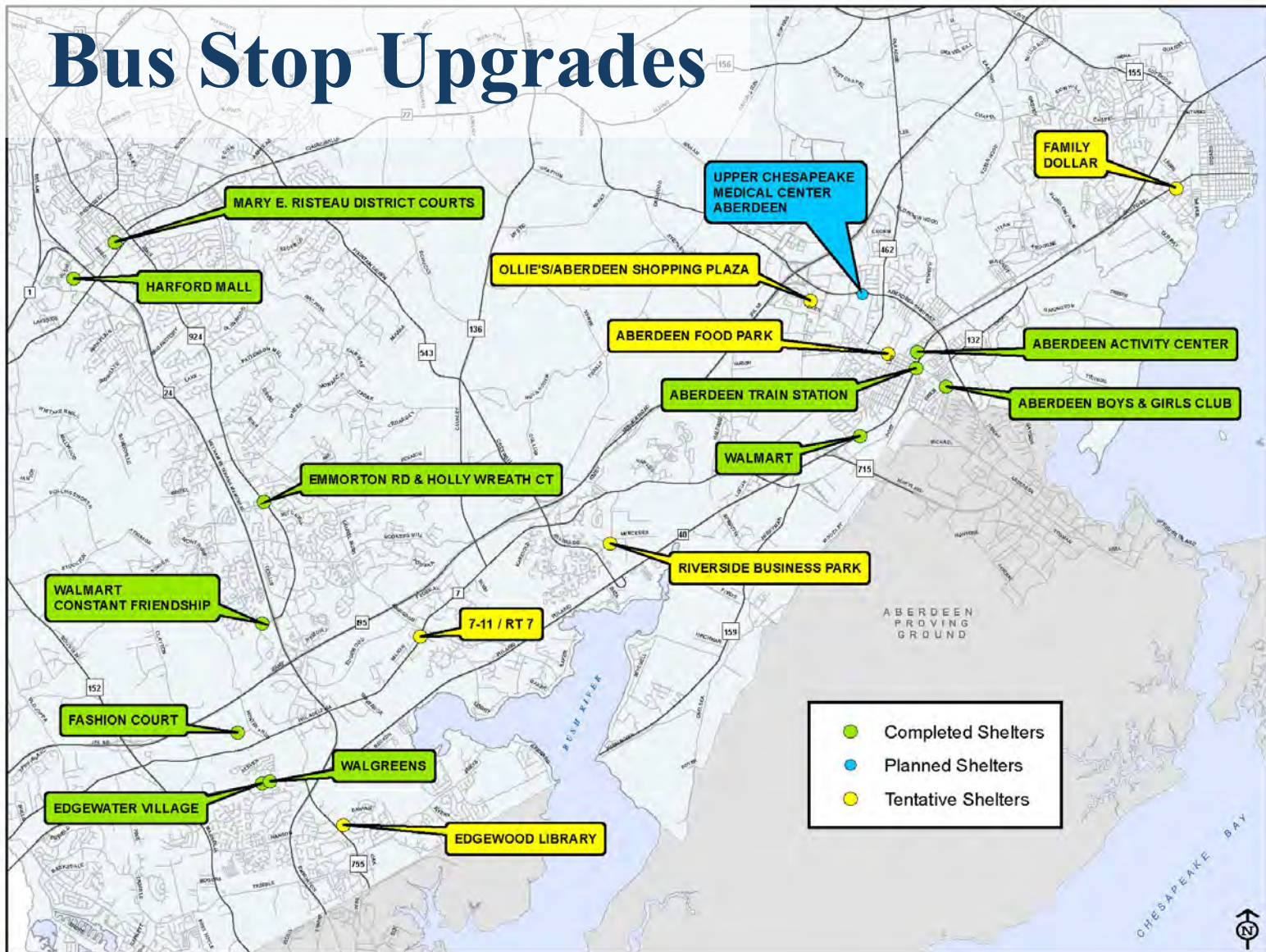
Transfers are valid for one hour and a half from issuance or until connecting with desired bus — whichever time is shorter.



OTHER IMPROVEMENTS

- Increased fixed route and demand response services by 3 hours daily.

Bus Stop Upgrades



Twelve (12) locations have been completed, selected and fourteen (14) met funding criteria for future bus stop upgrades with shelters, with nine (9) ones tentative for development.

Bus Shelters completed

- Aberdeen (Train Station)
- Aberdeen (Walmart)
- Aberdeen (Boys & Girls Club)
- Abingdon (Emmorton & Holly Wreath)
- Abingdon (Park and Ride – *new – operated by MDOT*)
- Abingdon (Target/Walmart)
- Bel Air (State Office Building)
- Edgewood (Route 40 Harbor Freight)
- Edgewood (Route 40 Walgreens)



Bus Shelters Maintenance & Upkeep

- Quarterly power washing of bus shelters
- Battery replacements
- Lights
- Replacing older shelters
- Upcoming security at Aberdeen Train
- Shared Trash removal and Sanitization with Harford Transit LINK & 755 Alliance Inc.
- Biohazard agreement in place



Bus Cleanliness & Upkeep

- Harford Transit LINK medium duty bus utilized on our fixed routes have the exteriors cleaned biweekly and interiors cleaned each month
- Harford Transit LINK small Ford Cutaway buses have the interiors cleaned quarterly and the exteriors cleaned as needed at our facility.
- Our buses are cleaned by a professional company contracted specifically to provide this service.
- Also, the recently contracted a biohazard cleaning company also responds to clean the bus interior when needed.



Upgrades & Updates

Patrick O'Neill



SAFETY UPGRADES

ONBOARD SAFETY

- Security surveillance cameras, upgraded 4G software, improved GPS tracking, stop announcements, passenger counters.

PARTNERSHIPS

- The City of Aberdeen has partnered with the County to increase security at the Aberdeen Train station through increased security and response.
- 755 Alliance continues their shelter adoption agreement with us, alternating weeks to clean the Edgewood bus shelter.

SHELTER IMPROVEMENTS

- Replaced the Walgreen's shelter in Edgewood to include solar lighting.
- All solar storage batteries at Transit shelters have been replaced.





TECH UPGRADES

FREE MOBILE APPS

- Electronic ticketing app (Token Transit) allows ticket purchases via smartphones and paperless tickets to board, as well as a Send-A-Pass option to buy and send bus passes to another user.
- Plus – discount unlimited ride bulk bus passes (1-day, 1-week, 1-month)
- NEW Passio GO! app real-time bus tracking.
- NEW Harford Transit On Demand app
 - (must call 410-612-1620 to register).



HARDWARE

- Digital displays at Aberdeen Train Station and Harbor Freight Shelter:
- Aberdeen Train Station – Upgrade to a touch screen Feb 2025
 - Harbor Freight (Edgewater Village, Edgewood) – Replacing damaged screen with a touch screen Feb 2025



TECH UPGRADES

RIDER AMENITIES

- Onboard Infotainment Screens provide passengers with information about Harford Transit including route information, holiday closures, etc.
- Free Wi-Fi - Available on select buses, look for the green sticker. Search wi-fi connections for: **“Think_LINK”**

5

Lorien Hdg - Bulle Rock

Next Stop

+1

Swan Creek Village Ctr / Uc Med Ctr (2025 Pulaski Hwy/Us 40)

+2

J&K Pawn Shop (2145 Pulaski Hwy/Us 40)

+3

Northside (On Pulaski Hwy/Us 40)

MORE STOPS

5b - Route 5 - Teal Line Circulator

03 34 AM

30° / 14°

TRANSFERS

If you need to transfer from one route to another, **ask the driver for the transfer when you board the bus.**

(One Transfer Per Fare - Fixed Routes Only)

8:00 AM	9:30 AM	11:00 AM	Silver 3	2:00 PM	3:30 PM	5:00 PM	6:30 PM	8:30 PM
Transfer Good Limited Time Indicated (punched) Above								
Bul	Macys	ED	Silver 3	CT	Bul	AA	H&G	AB
JP								



2

Walgreens (Pulaski Hwy/Us 40 & Paul Martin Dr)

Approaching

+1

Auto Zone - Edgewood

+2

Aldi (1312 Business Center Way)

+3

Popeyes (1011 Woodbridge Center Way)

04 28 AM

Friday, January 17th

30° / 14°

HARFORD TRANSIT LINK BUS SERVICE

PUBLIC HEARING

EDGEWOOD SENIOR ACTIVITIES CENTER

TUESDAY, JAN 21, 2025 | 6:30 - 7:30 P.M.

MCFAYL ACTIVITIES CENTER

THURSDAY, JAN 23, 2025 | 2:00 - 3:00 P.M.

Learn about our services & funding request for next year.

Harford Transit LINK 410-612-1620



FLEET UPGRADES & UPDATES

VEHICLES

- Improved vehicle maintenance operations:
 - Analyzed and upgraded vendor contract to meet requirements of operational hours.
 - Upgraded contract required due to expanded hours of service operations.

BUS PROCUREMENT

- Eleven (11) small Ford 18-passenger replacement buses, with four wheelchair positions. Delivery scheduled for February 2025.
- Seven (7) heavy-duty, 30-passenger buses, with two wheelchair positions. Delivery scheduled for February 2026.
- Received approval for funding and are prepping an order for six (6) additional buses which will be placed later in 2025.





SERVICE UPGRADES

- Implemented Transit Technologies routing & dispatching solutions:
 - Passio for fixed route transportation (May 2024).
 - Ecolane software for ADA/Demand Response service (March 2024).
 - Has improved efficiency, increased capacity, opened same-day service, reduced miles/hours of demand response operations.
- Added new employers to fixed routes including Harford Community College at Bata Boulevard, Great Wolf Resort, and the new Wawa in Cecil County.





YEAR ROUND SURVEYS

HOW ARE WE DOING?

SCAN TO TAKE OUR SURVEY



This survey is sectioned into the different services we offer:

- Fixed Route
- Demand Response
- Harford Commute Smart programs
- Customer Demographics



BOB CASSILLY
COUNTY EXECUTIVE



**¿VAMOS BIEN
ENCAMINADOS?**

ESCANEE EL CÓDIGO
QR PARA TOMAR
NUESTRA
ENCUESTA





MILESTONES & ACCOLADES

ACCOLADES:

- **Outstanding Transit System of the Year - 2021, 2019, 2017** - Transportation Association of Maryland (TAM)
- **Outstanding Marketing Program - 2022** – TAM
- **COVID-19 Innovation Award - 2020** - Jodi Glock – TAM
- **Four-time Rodeo Champion** - Dave Hall – TAM
- **Unsung Transit Hero - 2022** Jodi Glock – TAM
- **Community Transportation Manager – 2021** Gary Blazinsky, 2021 - Community Transportation Association of America (CTAA)
- **National Leadership Award – 2023** - Jodi Glock – CTAA
- **TAM's Hall of Fame – 2023** – Gary Blazinsky (one of ONLY FIVE in 30 years)
- **Outstanding Transit Employee – 2024** – Patrick O'Neill



In the Community

Ryan Kivinski

Community Involvement & Partnerships

Speakers at National Transit Conferences

TAM State Conference

TAM Statewide Annual Rodeo

Community Parades

Annual Dump the Pump Days

Project Homeless Connect

Ripken Stadium Military Appreciation Nights

Attend community meetings

Attend county-wide job fairs



Adopt-A-Shelter Program
755 Alliance - Edgewood



City of Aberdeen

Bus Shelter design, engineering
and build; beautification plans



Town of Bel Air

Bus Shelter Ribbon Cutting



Edgewood

Bus Shelter Ribbon Cutting

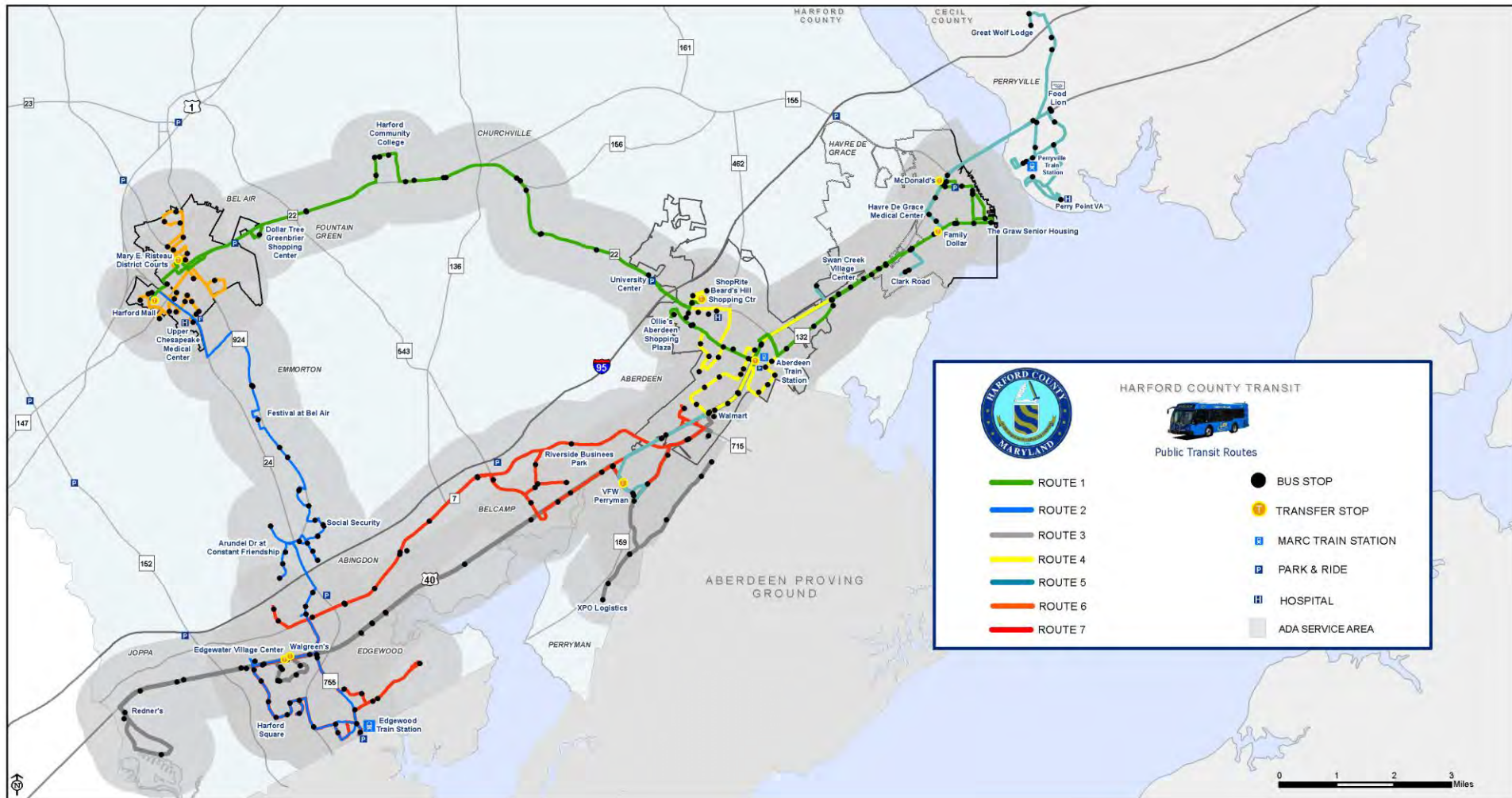
Community Involvement & Partnerships

- **Hope for the Homeless – Rotating Winter Shelter**
 - Established a Token Transit portal to distribute bus passes for clients served at the shelters
- **Senior Socialization**
 - Coordinating groups of seniors from senior housing or senior centers to participate in outings which contribute to improved quality of life.



Servicing Harford County & beyond...

*Now providing service for
Perry Point VA Medical
Center, Great Wolf Lodge,
Wawa and Hollywood Casino*



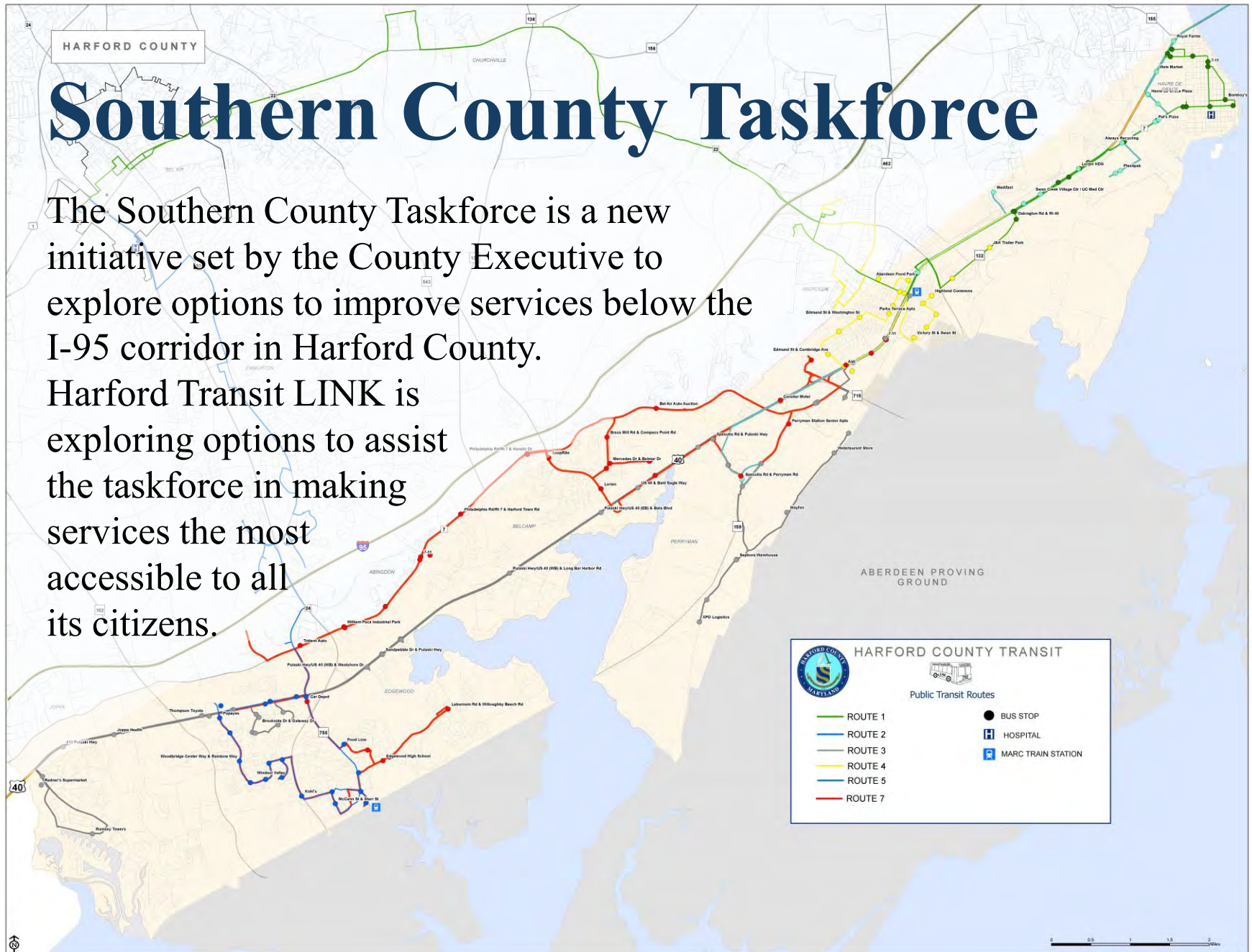
Planning for the Future

Jodi Glock

Southern County Taskforce

The Southern County Taskforce is a new initiative set by the County Executive to explore options to improve services below the I-95 corridor in Harford County.

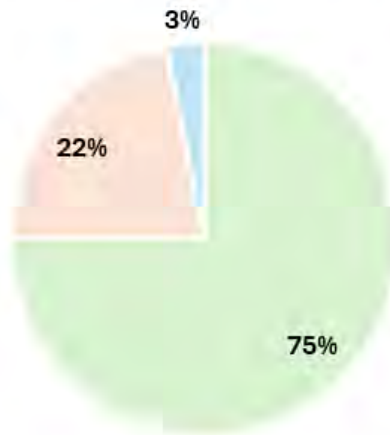
Harford Transit LINK is exploring options to assist the taskforce in making services the most accessible to all its citizens.



Southern County Taskforce

SCTF Ridership

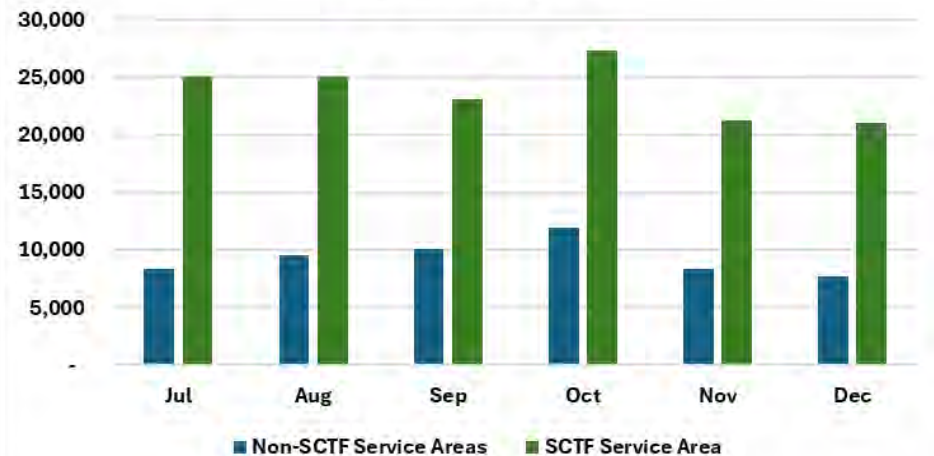
General Senior/Disabled Children



July 1 2024 – Dec 31, 2025

70% of all fixed route service starts in the Southern County Taskforce

SCTF Ridership YTD



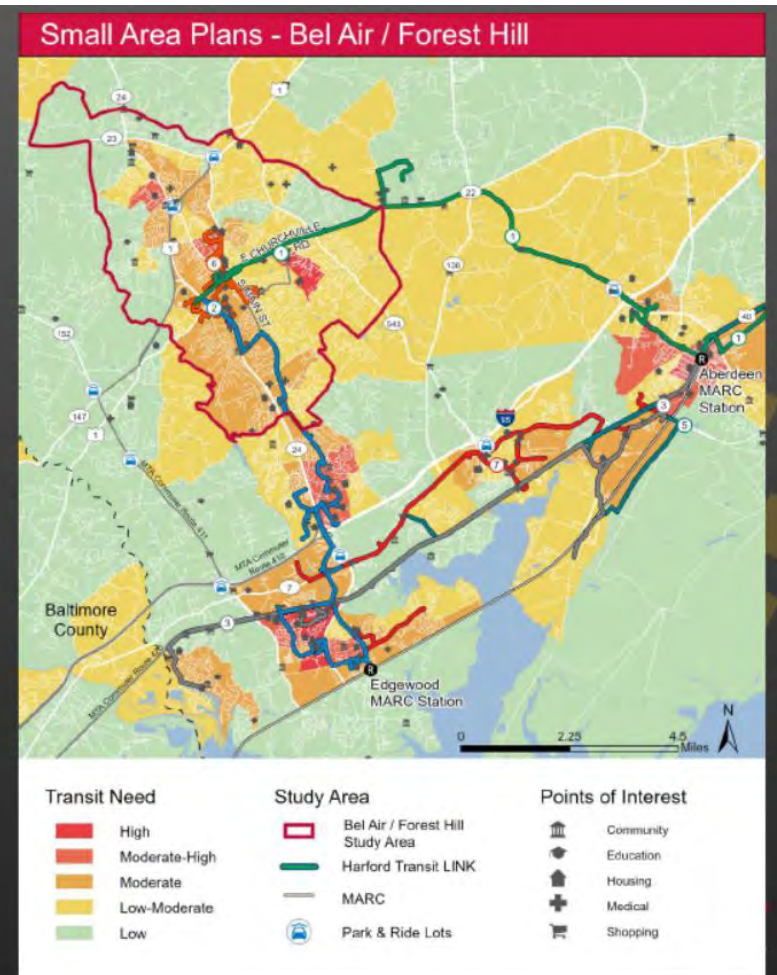
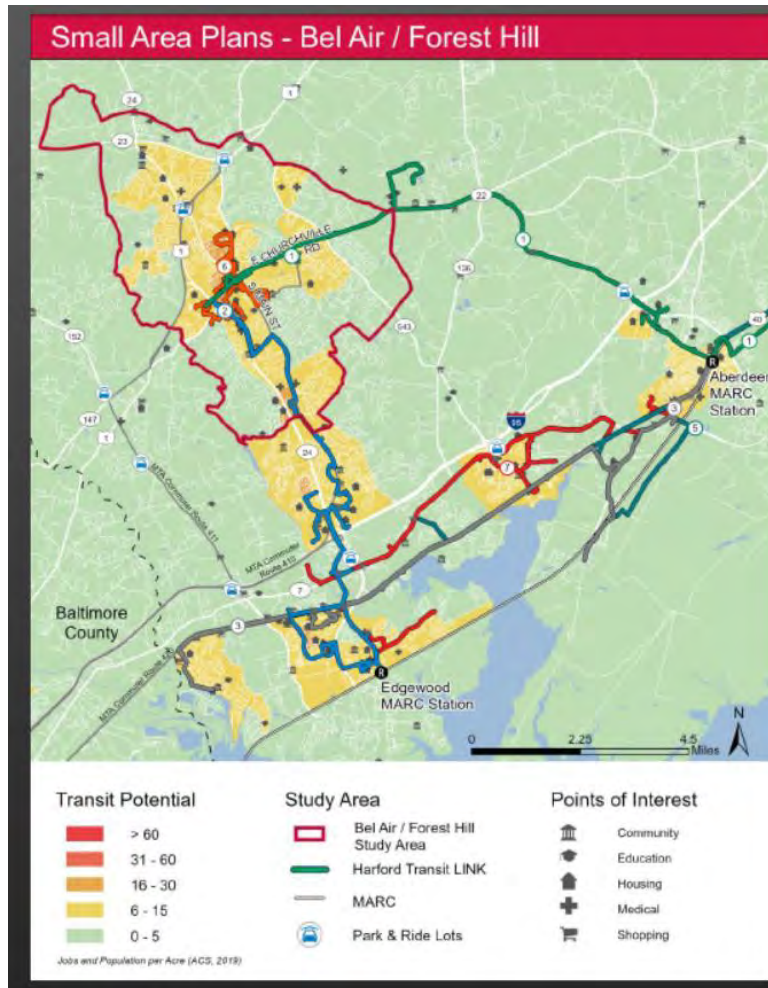
61% of all fixed route stops are located in the Southern County Taskforce

Top Ten Stops in the SCTF area



1. Aberdeen Train Station (Pulaski Hwy/US 40)
2. Harbor Freight (Edgewater Village Center)
3. Walgreens (Pulaski Hwy/US 40 & Paul Martin Dr)
4. ShopRite (Beard's Hill Shopping Ctr)
5. Festival at Bel Air (Burlington Coat Factory)
6. Windsor Valley (525 Meadowood Dr)
7. Meadowood Dr & Hanson Road
8. Edgewood Library (on Hanson Road)
9. McDonald's (Legion Dr & Otsego St)
10. Wal-Mart (Pulaski Hwy/US 40)

Future planning



- Small area study | potential micro-transit service to the northern Bel Air & Forest Hill areas
- 5-Year Transit Development Plan – currently in progress.

Future planning

Areas of Persistent Poverty

- Two eligible areas – Aberdeen and Edgewood
- Reduced the funding contribution of the county to a local match
- Partnering with the BMC for contract authority, utilizing their consultants to prepare the study.
- Exploring Microtransit as an option to provide meaningful service and potentially, utilizing our existing Fixed Route resources FR resources in other areas to see operational efficiencies.



FY25 Secured Funding

We are required to hold this informational session under Federal/State grant guidelines to inform the residents of Harford County we are applying for Federal, State and Local funding for our Annual Transportation Plan submission for operating, capital and commute smart funding.

- Our FY2025 Annual Transportation submission for Federal, State & Local funds of approximately \$8.8M operating, plus \$1M capital = \$9.9M total was submitted in March 2024.
- Our FY2025 approved funding is approximately \$7.3M in operating, plus \$1M capital = **\$8.3M total**. (Expected expenses \$8.2)
- Our FY2026 Annual Transportation operating funding request will be like our FY2025 funding requests, with additional capital requests for maintaining the fleet.
- Our FY2026 proposed operating budget is \$8.1M and proposed capital is \$1M; for a total of **\$9.1M** in anticipated operating and capital expenses.

FY26 Requested Funding

FY26 Budget

County

- Provides funding for identified fixed costs
- Matching Funds to secure grants

5307

- Fixed Routes
- ADA Complimentary Paratransit

SSTAP

- Demand Response
 - Seniors
 - Persons With Disabilities

Fixed Route

Funding

Need

5307
County

Fixed
Routes

To note: the State of Maryland is in the process of determining budget. A portion of Harford Transit LINK's funding is subject to their decision.

ADA & Demand Response



— Funding — Need

FUNDING
NEED
(growing annually)

SSTAP
(County)

5307
(County)

Dialysis

Human
Service
Programs

Demand
Response

ADA
Paratransit

Public Comments



Public Comments

- Comments must be relevant to today's presentation and pertain to topic.
- The public comments portion is at the end of the presentation.
- You will have two (2) minutes for your comments.
- There will be no responses to your comments today.
- Written comments can be sent to hcts@harfordcountymd.gov and accepted until **Friday, February 28, 2025.**
- Questions/comments will be categorized; responses will be posted on our website (HarfordTransitLINK.org)

no later than March 7, 2025.

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Thank you for your time.

Harford Transit LINK



Connecting you in Harford County & beyond!

HarfordTransitLINK.org

