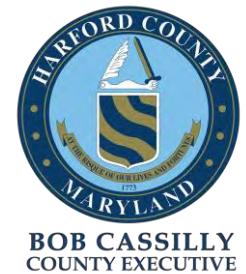




# HARFORD TRANSIT LINK **PUBLIC HEARING**



BOB CASSILLY  
COUNTY EXECUTIVE

January 21, 2025 | 6:30 | Edgewood Senior Activities Center  
January 23, 2025 | 2:00 | McFaul Activities Center

Harford Transit LINK | Department of Housing & Community Services | Barbara W. Richardson, Director



# Public Comments

- Comments must be relevant to today's presentation and pertain to topic.
- The public comments portion is at the end of the presentation.
- You will have two (2) minutes for your comments.
- There will be no responses to your comments today.
- Written comments can be sent to [hcts@harfordcountymd.gov](mailto:hcts@harfordcountymd.gov) and accepted until **Friday, February 28, 2025**.
- Questions/comments will be categorized; responses will be posted on our website (HarfordTransitLINK.org) **no later than Friday, March 7, 2025**.

*We will provide this information again prior to the public comment portion.*

HARFORD TRANSIT BUS SERVICE

## PUBLIC HEARING

EDGEWOOD SENIOR  
ACTIVITIES CENTERTUESDAY, Jan 21, 2025  
6:30 - 7:30 p.m.

&amp;

MCFAUL  
ACTIVITIES CENTERTHURSDAY, Jan 23, 2025  
2:00 - 3:00 p.m.

*Learn about our services &  
funding request for next year.*

Harford Transit LINK | 410-612-1620

Public Hearing  
Announcements

Aegis bi-weekly newspaper

- December 18 & 20, 2024

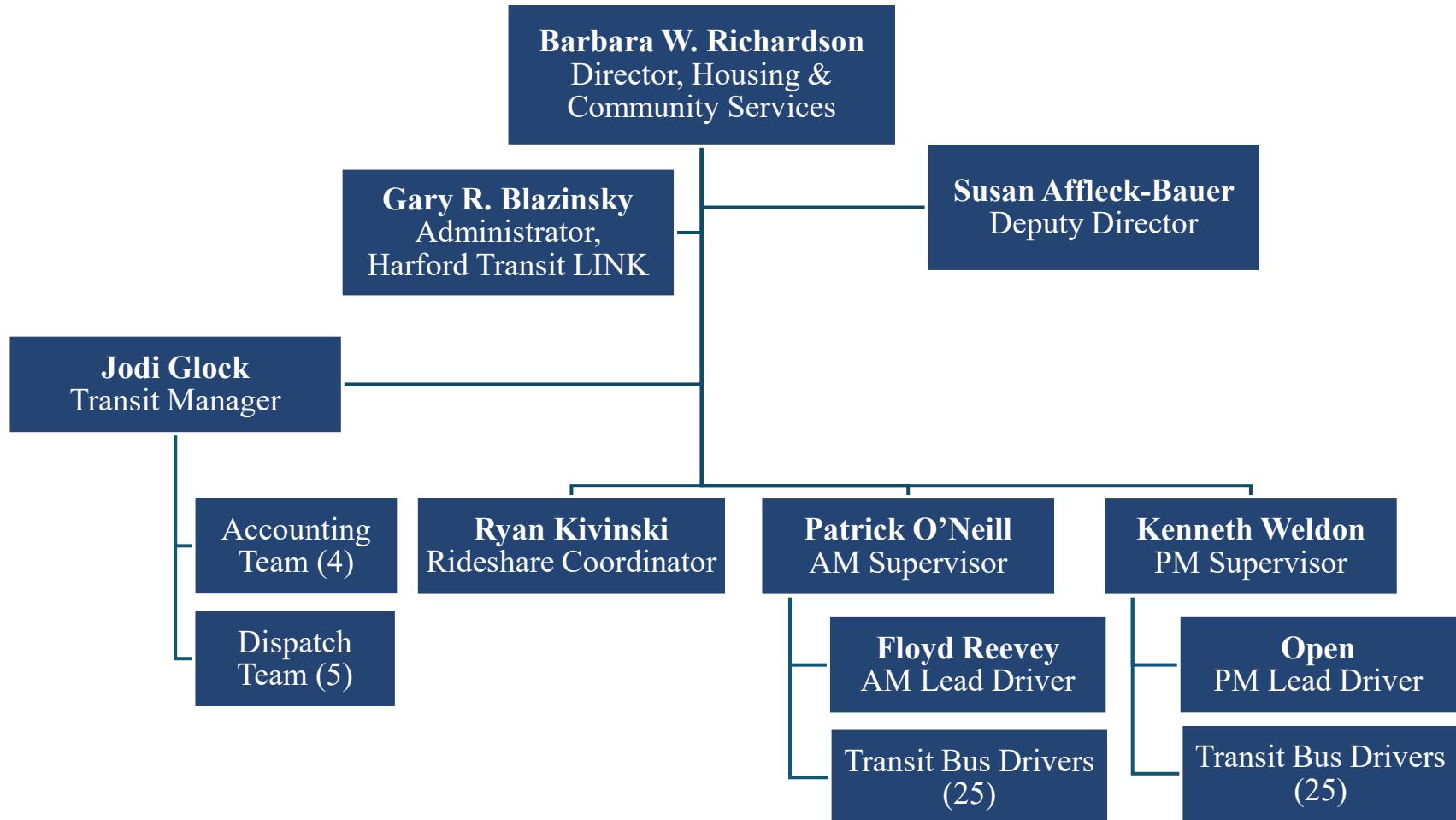
## Harford County

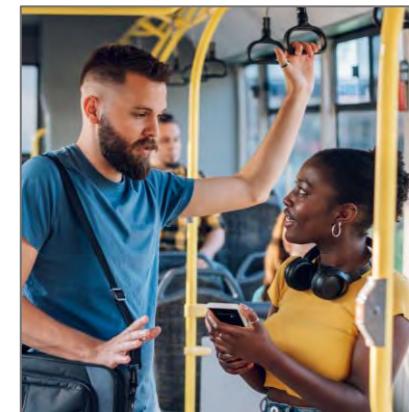
- Office of Community and Governmental Relations
- Harford Transit LINK – Bus flyers, Onboard Infotainment Screens, website, and calendar
- Harford Transit LINK - CTY System – January 10 thru 17
- Facebook postings
- Bus Shelters & Electronic Displays (Aberdeen)

# *Background*

*Gary R. Blazinsky*

# Department Overview





1973



Harford County  
Government begins  
transportation  
service through the  
Office on Aging.

2001

Grand opening of  
Harford Transit's  
new home at 1311  
Abingdon Road.



2019

Successful  
completion of  
TDP, restructuring  
of all routes.



2024

Passenger Trips  
exceeded  
383,000!

# Transit Operations



7 fixed bus routes, 12 buses



10-14 demand response buses, Monday – Friday



Weekday hours: 5 a.m. – 8:30 p.m.



14,000 sq. ft. operations facility on 2.75 acres



2-bay bus maintenance shop and bus wash



65 employees

*Serving Aberdeen, Abingdon, Bel Air, Belcamp,  
Churchville, Edgewood, Havre de Grace, Joppatowne,  
Riverside, Perryman & Perryville*



HARFORD TRANSIT LINK



Public Transit Routes

- BUS STOP
- TRANSFER STOP
- MARC TRAIN STATION
- PARK & RIDE
- HOSPITAL

1 5 10 15 20

# RIDERSHIP

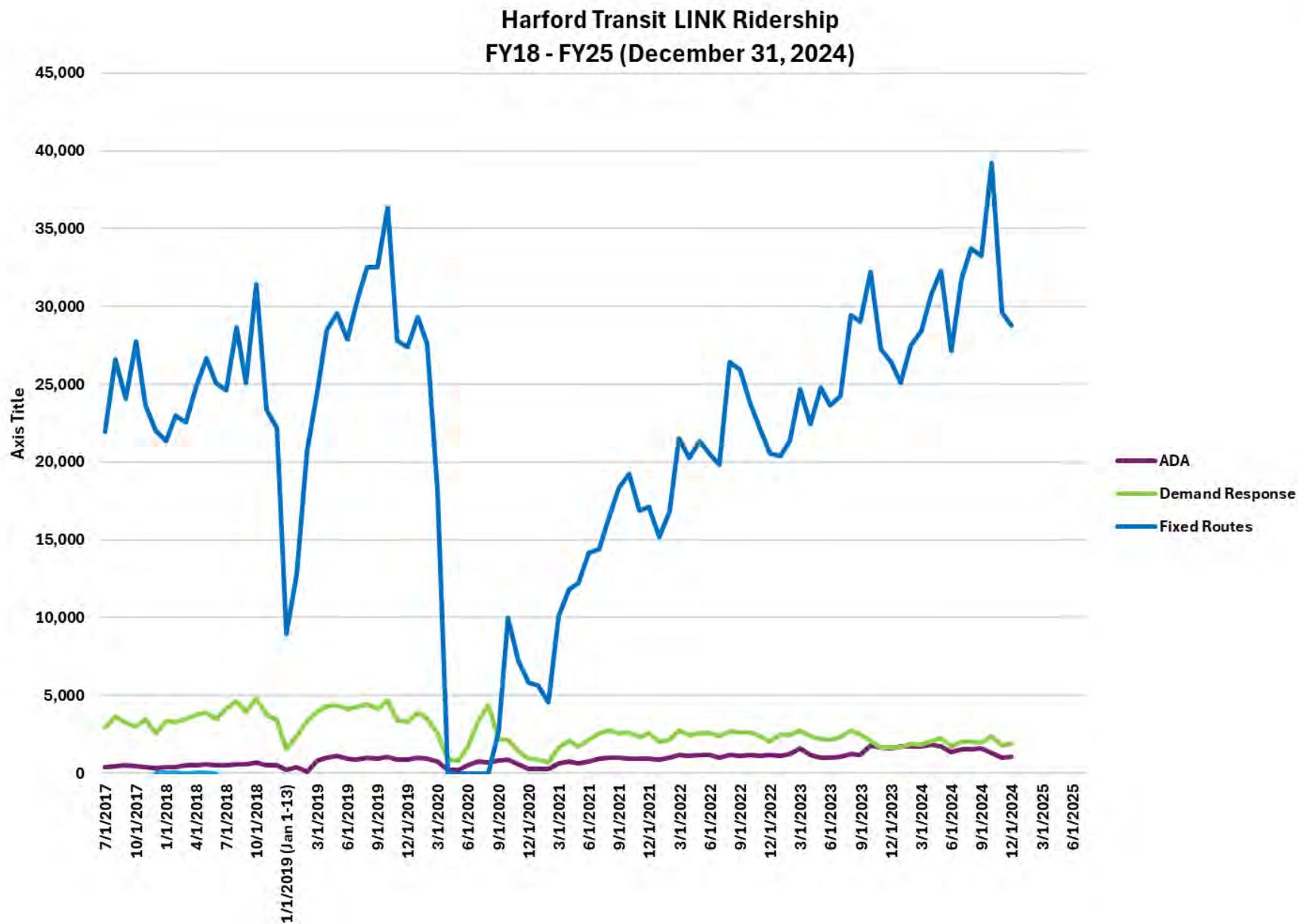
<b>FY10:</b>	299,518
<b>FY19:</b>	358,499 <span style="color: green;">↑ 22%</span>
<b>FY20:</b>	<b>308,800</b> ( <i>Service stopped 4/1</i> )
<b>FY21:</b>	118,577 ( <i>impacted by COVID</i> )
<b>FY22:</b>	260,195 <span style="color: green;">↑ 74% (post-COVID)</span>
<b>FY23:</b>	319,513
<b>FY24:</b>	385,000 <span style="color: green;">↑ 20%</span>
<b>FY25 Forecasted:</b>	<u>430,000 - ↑ 11%</u>

*Of the total fixed route fares in FY24, 4,544 were children up 184% from FY23 and 61,530 were seniors and persons with disabilities accounting for 20% of riders, not including demand response.*



*As Harford Transit LINK continues to service Harford County & beyond, ridership data will improve from its pandemic numbers.*





# *Public Transit Services*

*Patrick O'Neill*

# Fixed Routes

## Route 1 – Green Line (HdG, Aberdeen, Bel Air) – 3 buses

Destinations include employment, housing, community services, medical, Harford Community College, Upper Chesapeake Medical Center Aberdeen Campus, and Aberdeen Train Station (Amtrak & MARC Train service).

## Route 2 – Blue Line (Bel Air, Abingdon, Edgewood) – 2 buses

Destinations include employment and community services, Harford Mall, Upper Chesapeake Medical Center, Festival at Bel Air, I-95 Park & Ride, Constant Friendship, and Edgewood Train Station (MARC Train service).

## Route 3 – Silver Line (Aberdeen, Edgewood, Joppatowne) – 2 buses

Connects riders with direct access to employment along the Perryman Peninsula business area, Aberdeen Train Station (Amtrak & MARC service), City of Aberdeen, Edgewood, and Joppatowne.

## Route 4 – Yellow Line (Aberdeen Circulator) – 1 bus

Connects riders within the City of Aberdeen to community resources, shopping, and services, and the Aberdeen Train Station (Amtrak & MARC service).

## Route 5 – Teal Line (Aberdeen, Perryville, HdG) – 1 bus

Connects riders to employment, housing, community services, and the Aberdeen and Perryville Train Station (Amtrak & MARC service), VA Medical Center, Old Bay Lane, Hollywood Casino and Great Wolf Lodge. Connects with Cecil at the Food Lion in Perryville. Deviated fixed route – Cecil County portion only.

## Route 6 – Orange Line (Bel Air Circulator) – 1 bus

Serves the Town of Bel Air and provides riders with access to housing, community services, hospital services, Harford Mall, Harford County Public Library, and the Mary Risteau District Court building.

## Route 7 – Red Line (Aberdeen, Riverside, Edgewood) – 2 buses

Destinations along this route include Riverside/Belcamp business areas along with housing, community services, employment and more. Includes connections to MTA Commuter Bus service.

# Demand Response & ADA Paratransit

- Service for pre-approved clients over 60 or persons with disabilities under 60.
- Curb-to-curb origin to destination service.
- Examples of this service includes transport from home to senior centers, medical appointments, shopping, employment, etc.

*10-15 demand response buses for seniors & persons with disabilities*

- ADA Complimentary Service: M-F | 4:30 a.m. – 8:30 p.m.
- Demand Response Service: M-F | 9:30 a.m. – 2:30 p.m.
- Riders must pre-register 7-10 days in advance.
- *Application available at [www.harfordtransitlink.org](http://www.harfordtransitlink.org).*



# *Commuter Services*

*Ryan Kivinski*

# Harford Commute Smart



**REDUCE POLLUTION  
MEET NEW PEOPLE  
EASE TRAFFIC CONGESTION  
LOWER YOUR STRESS**

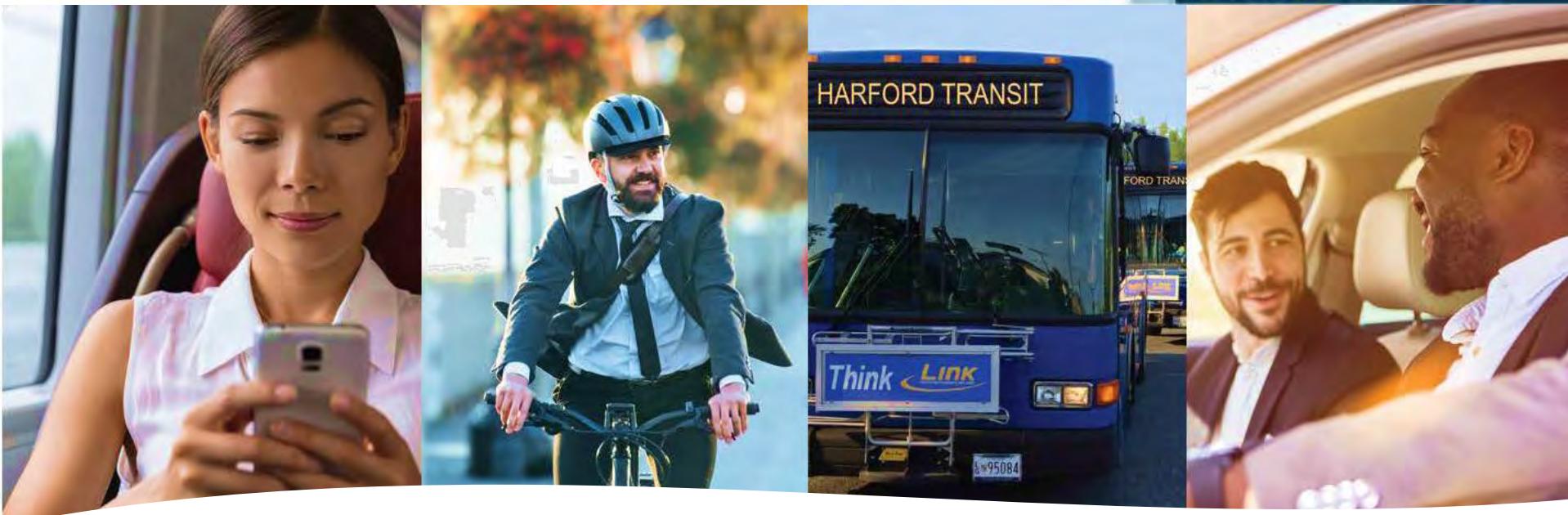
800.924.8646 or [rideshare@harfordcountymd.gov](mailto:rideshare@harfordcountymd.gov)



Robert G. Cassilly  
County Executive

**Harford Commute Smart**  
[harfordcountymd.gov/commuter](http://harfordcountymd.gov/commuter)

Harford Commute Smart is an MDOT/MTA funded program - part of the Baltimore Metropolitan Council, Commuter Choice Maryland, and Maryland/Washington Council of Governments region: **Anne Arundel County; Baltimore City; Baltimore County; Carroll County; Harford County; Howard County**. One of **five** Rideshare Coordinators managing similar programs in the region and working to promote ridesharing, improve the environment, and reduce traffic congestion.



## Ridematching Services

- Car and vanpools.
- Mass transit (Harford Transit LINK, MTA Commuter Bus, and MARC Train).
- Harford Commute Smart works with individuals and employers looking to change their commute.
- Harford Commute Smart also works with organizations to improve transit connectivity where available.

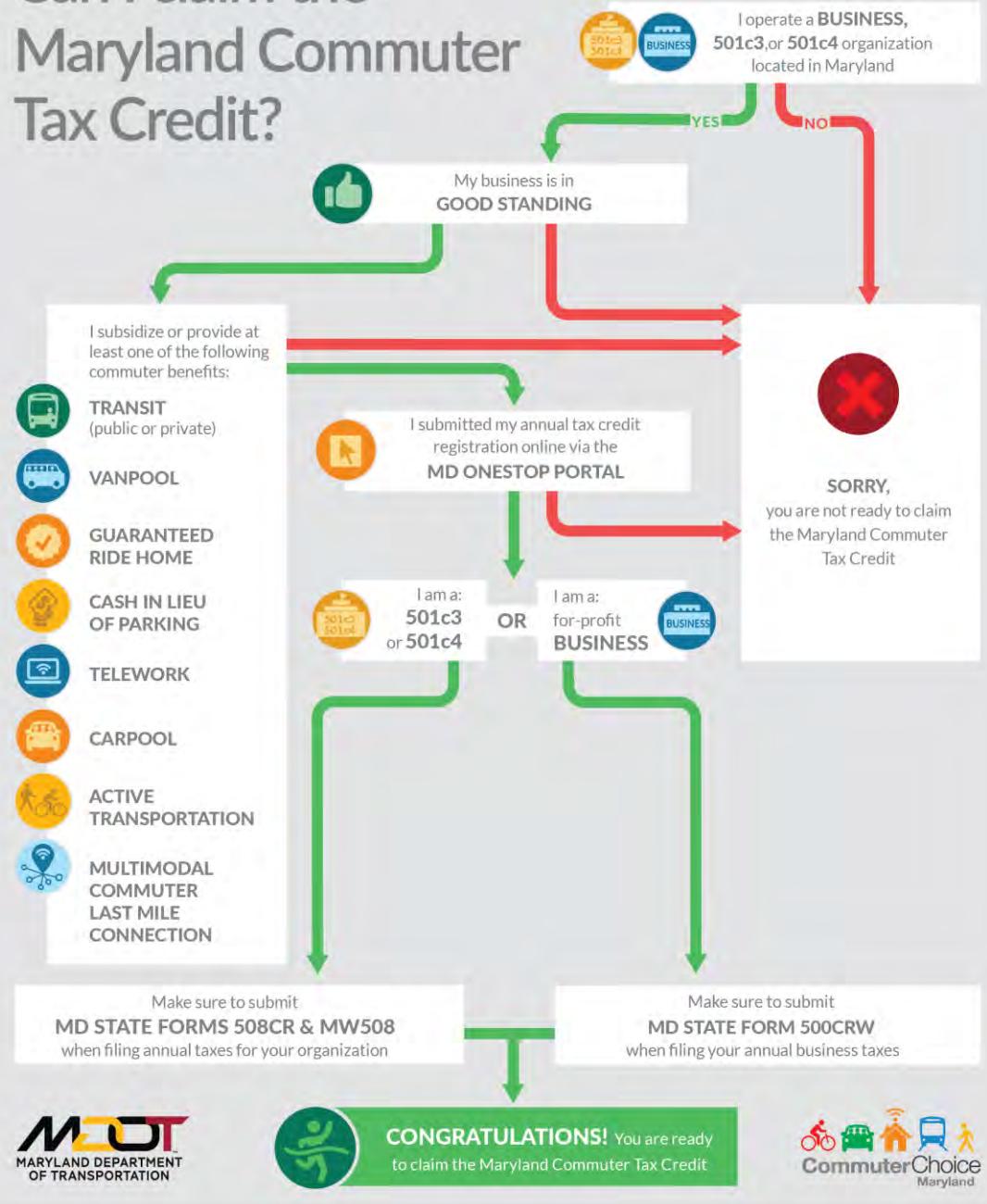


A **FREE** program offering all **Maryland employers** free support and recognition for providing commuter benefits.

- **EMPLOYER BENEFITS:** free program evaluation, implementation support and marketing assistance
  - **STATEWIDE RECOGNITION:** Success stories featured through state network
  - **COST SAVINGS:** Federal Transportation Fringe Benefit information & support. Recruit and Retain Top Talent
  - **ACHIEVE SUSTAINABILITY GOALS:** contribute to environmentally-friendly commuting practices
- **EMPLOYEE BENEFITS:** receives subsidized transportation costs and convenience. (Commuting distance or difficulty is #1 reason Marylanders ages 17-34 leave the state)

*Learn more at [mdot.maryland.gov/employerpartner](http://mdot.maryland.gov/employerpartner)*

# Can I claim the Maryland Commuter Tax Credit?



Connecting commuters to transportation options

**Commuter Choice Maryland** maximizes traveler choices and delivers transportation solutions and services that can reduce congestion, conserve energy, protect the environment, and facilitate economic opportunity.

Visit [commuterchoicemaryland.com](http://commuterchoicemaryland.com)



## A Smarter Way To Commute To Work

Commute with Enterprise offers an easy and cost-effective rideshare program for employees to get to and from work.



FOR COMPANIES



FOR COMMUTERS

**FOR EMPLOYERS:** Companies partner with Enterprise to bring their employees a better commute. By sharing a ride, your people arrive to work relaxed and recharged, fueling a better company culture for everyone.

**FOR EMPLOYEES:** Share a ride to work with coworkers who live nearby. We'll provide a recent-model SUV, crossover or van. Everyone splits the costs and driving duties, saving you valuable time and money.

Visit [www.commutewithenterprise.com](http://www.commutewithenterprise.com)



# COMMUTER CONNECTIONS.

A SMARTER WAY TO WORK

Save time and money by searching our free  
**17,000-member rideshare database** to  
instantly find someone to share your commute.



Ridesharing

Guaranteed Ride Home

IncenTrip mobile app

Flextime Rewards

*Sign up today at*  
[www.commuterconnections.org](http://www.commuterconnections.org)

# Harford Commute Smart - Outreach

- **MAY** - Clean Commute Month – Bike to Work Week, MARC Commuter Appreciation Days.
- **JUNE** - Dump the Pump Day.
- **JULY** – Harford Transit LINK Independence Day Parade.
- **SEPTEMBER** - Vanpool Appreciation Day and Car Free Day.
- Community Outreach – Resource Fairs, Senior Expos, etc., including Transitioning Youth, Second Chance Job and Resource Fair, Mini Resource Fairs, Veteran's Expo, and fairs and festivals, all targeting a variety of demographics.
- Coordinate with Susquehanna Workforce Network and Beacon Staffing to promote workforce transportation.

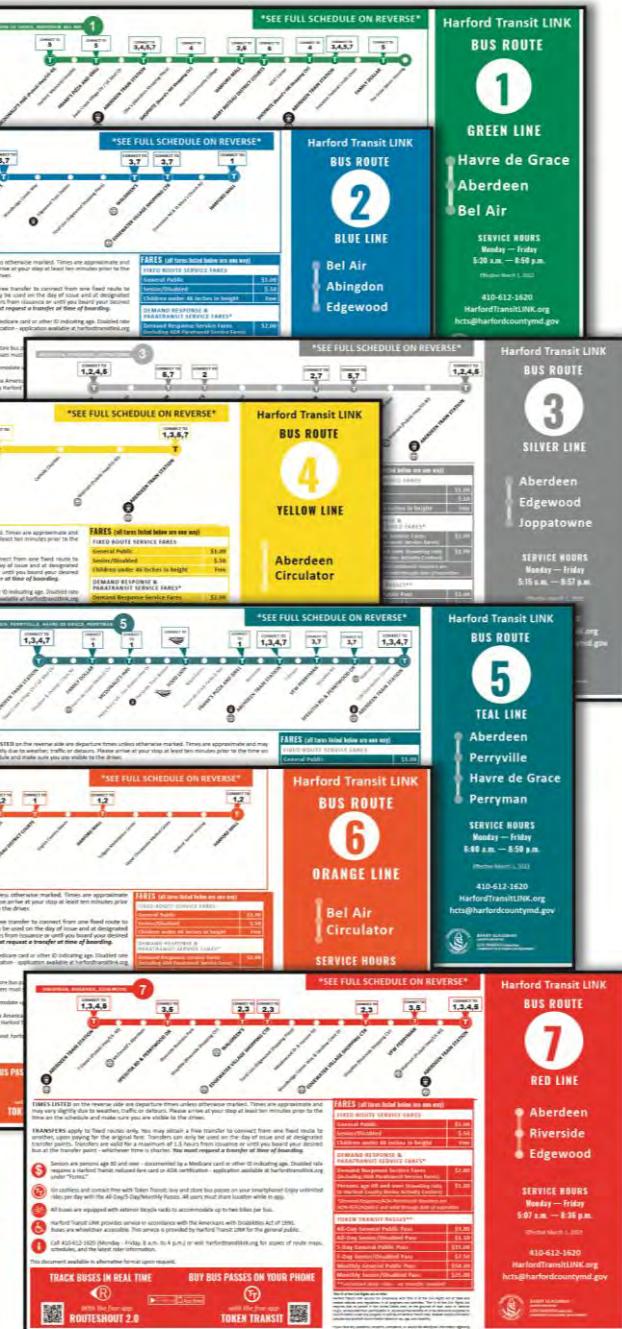
## Save the Dates 2025

- Bike to Work Week | May 12-18
- Dump the Pump Day | June 18
- Car Free Day | September 22

**Ryan Kivinski | Rideshare Coordinator**  
410-816-8992 (cell) | 410-612-1620 x7474 (office)  
[rideshare@harfordcountymd.gov](mailto:rideshare@harfordcountymd.gov)

# *Riding LINK & Staying Informed*

*Kelli Wolfe*



# Transit Bus Schedules

Available at multiple locations, including:

- Buses
- Community Partners
- Harford County Public Library
- On [www.HarfordTransitLINK.org](http://www.HarfordTransitLINK.org)
- Contact Communication Center
- The *new* Passio GO! mobile app

# Fares – Riding our Fixed Route System

## Token Transit

This successful app allows riders to purchase and store bus passes electronically. The first purchase is discounted 50% and can be utilized on both fixed route and demand response services. Purchases are on your smart phone or smart device. In addition to daily passes, riders may purchase *all-day*, *weekly*, and *monthly* passes. Token Transit allows the rider the convenience and safety of a cash-free and touch-free boarding. This can also be used by larger organizations for employees, students and program participants.

## Reduced Fare

To assist our seniors and persons with disabilities riding the fixed route system, qualified persons may receive a reduced fare card. This helps our riders control transportation costs on a fixed budget. Applications available on our website.

## Bus Voucher Tickets

Vouchers are \$1 each and sold in booklets of 10. Tickets may be prepaid for by organizations and individuals in larger quantities. This bulk purchase increases the ease of distribution by organizations and eliminates the need for passengers to carry cash.

# Harford Transit LINK



# FREE APPS



! DOWNLOAD ALL FOR FREE TODAY

*Information and download links for all three of LINK's apps available by scanning the QR Code.*



# Token Transit

- Free app.
- Buy and store bus passes on your smartphone.
- Onboard validators provide “scan and pay” capability.
- All-day, 5-day, and monthly passes.
- Unlimited daily rides, no transfers needed.
- Hop on/hop off anytime, at any stop.
- Compatible with Passio GO! app.



*Bulk pass options available for organizations to purchase and assign to clients*



# Passio GO! – Our NEW tracking app

**Follow your  
bus with  
Passio  
GO!**



Download on the  
App Store

GET IT ON  
Google Play

Passio GO! (replaced RouteShout 2.0) represents the next generation of real time vehicle location tools for passengers – fully integrating the best visual tools, public viewers, and smartphone applications into the Passio Transit platform to provide customers with unparalleled access to real time updates for routes and stops.



SCAN ME

Scan to  
download  
our FREE  
app today!

# NEED HARFORD TRANSIT ON DEMAND?

**We have an app for that!**



Download the free app to schedule trips and monitor bus arrival times from your smartphone.

## 3 EASY STEPS



1

Call **410-612-1620** to register for ADA/Paratransit & Demand Response Services.



3

Log in to track your bus in real time!

Scan the QR code to download the **Harford Transit on Demand** app.

2



Need to cancel or change your trip?  
Call us at **410-612-1620**.  
Mobile app provided by Ecolane.

## Harford Transit On Demand by Ecolane – NEW Demand Response Routing app

Ecolane provides a superior technological solution that works to increase productivity, maximize efficiency, and improve the rider's experience.

Must call and register before using the app.



**BOB CASSILLY**  
Harford County Executive  
**GARY BLAZINSKY**  
Administrator



**HARFORD TRANSIT LINK**  
1311 Abingdon Rd | Abingdon, MD 210094  
[www.HarfordTransitLINK.org](http://www.HarfordTransitLINK.org) | 410-612-1620

last updated  
November 2024

# Stay in the know

## Communications Team

Our team of talented Communications Specialists can assist you with anything from service questions to scheduling trips.

## Finalsite Connect

Sends text/email messages to specific riders with critical service information.

## Travel Training

This Train the Trainer program offers organizations serving individuals facing difficulties with public transit the skills and resources to create confidence to ride public transportation.

## Rideshare/Commuter Connections

A designated Rideshare Coordinator is a resource to help riders who wish to secure an alternate method of work commuting. This resource also can provide information and assistance in signing up for the Guaranteed Ride Home program as well as several other programs.

## Sign up for Service Alerts

- Register for a Finalsite Connect user account
- Set your subscription under “HC-Economic Development\_Harford Transit”



# GET ALL THE INFORMATION YOU NEED AT:

GOVERNMENT    PUBLIC SAFETY    DOING BUSINESS    LIVING HERE    HOW DO I...

Search...



Bus Routes

Demand Response/ADA  
Paratransit

Demand Response/ADA  
Frequently Asked  
Questions

About: Reduced Fare

Token Transit

Passio GO!

Policy Manuals

Ride Guides

Home > Government > Departments > Housing & Community Services > Transportation > Harford Transit  
LINK

## Harford Transit LINK



### Contact Us

**Harford Transit LINK**

[Email](#)

### Physical Address

1311 Abingdon Road  
Abingdon, MD 21009

Phone: [410-612-1620](#)

Fax: 410-612-1745

### Transit Service Hours

Monday - Friday  
4 a.m. - 9 p.m.

### Office Hours

Monday - Friday  
8 a.m. - 4 p.m.

(except holidays)



ONLINE SERVICES



PAY MY BILL



GET CONNECTED



HARFORD TRANSIT  
LINK



HARFORD WASTE  
DISPOSAL CENTER



EMPLOYEE

# [www.HarfotransitLINK.org](http://www.HarfotransitLINK.org)

Schedules | Forms | Demand Response | Commuter Assistance | and more...

# *Route & Stop Improvements*

*Kenneth Weldon*

# Route Improvements

## TRANSFER CONVENIENCE

- Harford Transit All Day passes via Token Transit can be used *anytime, at any stop.*
- Transferring is made easier utilizing timed transfer points.
- Transfers can only be utilized at bus stops with a “T” emblem
- New transfer locations have been added to the Edgewood Train Station.
- *Transfers must be requested upon boarding*

## HARFORD TRANSIT LINK BUS TRANSFERS

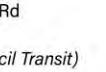
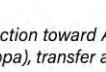
Transfer **FREE** from one bus to another **ONLY** at designated transfer points.\*

**TO TRANSFER ROUTES:**

1. Ask the driver for a transfer when you board.
2. Give the driver your transfer on the bus you transfer to.

**Valid transfer points are identified with a:**



**ABERDEEN:**

- Aberdeen Train Station
- Shoprite at Beards Hill Shopping Plaza

**BEL AIR:**

- Harford Mall
- Mary Ristea District Courts

**EDGEWOOD:**

- Edgewood Train Station
- Edgewater Village Shopping Ctr
- Walgreens US40

**HARVE DE GRACE:**

- Family Dollar
- McDonald's US40
- Frank's Pizza and Grill

**PERRYMAN:**

- Spesutia Rd & Perrywood Dr
- VFW Post 6054 Spesutia Rd

**PERRYVILLE:**

- Food Lion (*Connect to Cecil Transit*)



**Link**  
**T** **BUS**  
**STOP**



Check out our all-day, 5-day, and monthly bus pass options through Token Transit - unlimited daily rides - **no transfer needed!**

download today!



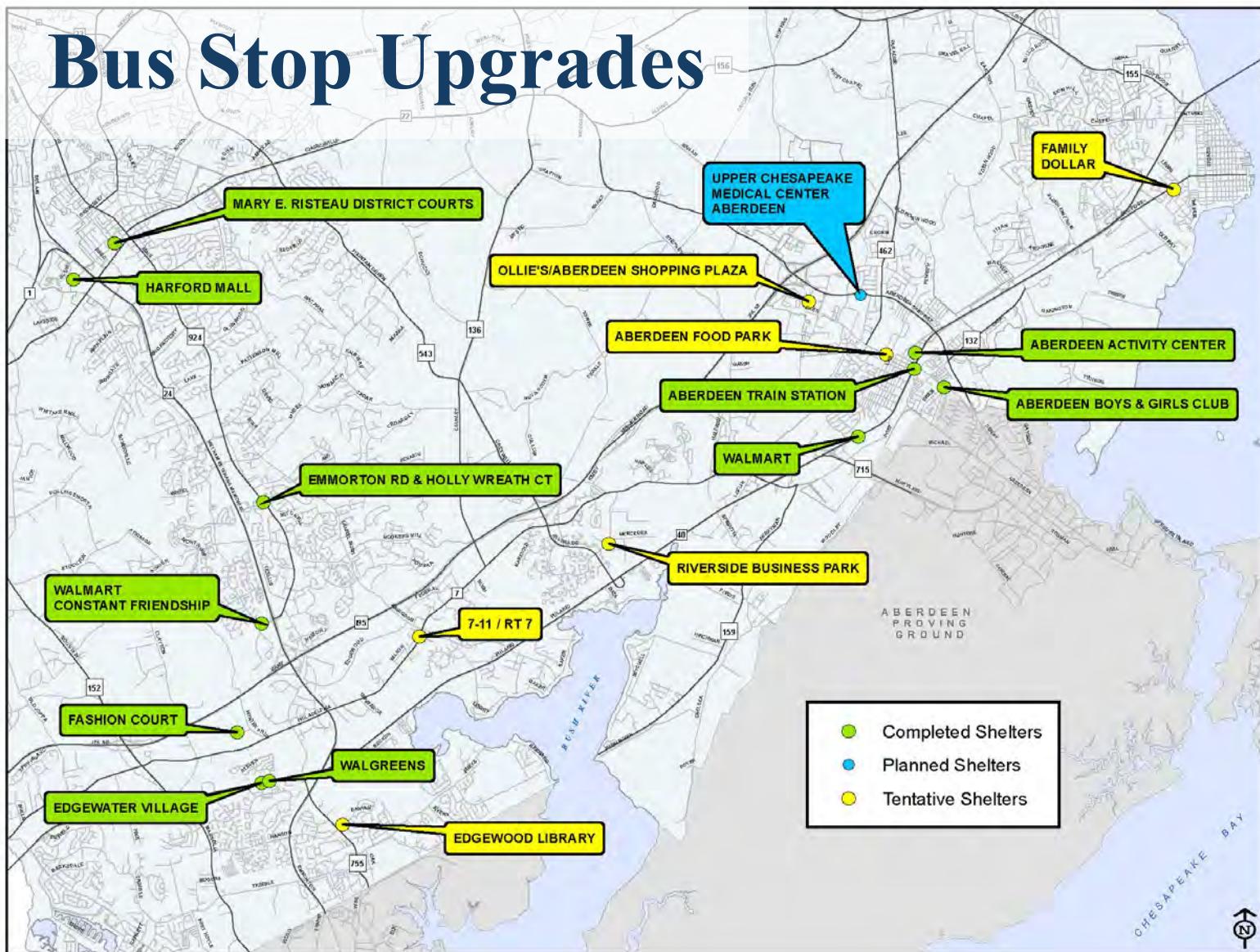
BOB CASSILLE  
HARFORD TRANSIT

**Route 7 to Route 7 & Route 2 to Route 7 Transfers\***  
**Rt 7 to Rt 7 Transfer:** if you are heading from BSC America - Bel Air Auto Auction toward Aberdeen, transfer at ShopRite (Riverside Shopping Center); **Rt 2 to Rt 7 Transfer:** if heading to Macy's (Joppa), transfer at Edgewater Village Shopping Ctr.

## OTHER IMPROVEMENTS

- Increased fixed route and demand response services by 3 hours daily.

# Bus Stop Upgrades



Twelve (12) locations have been completed, selected and fourteen (14) met funding criteria for future bus stop upgrades with shelters, with nine (9) ones tentative for development.

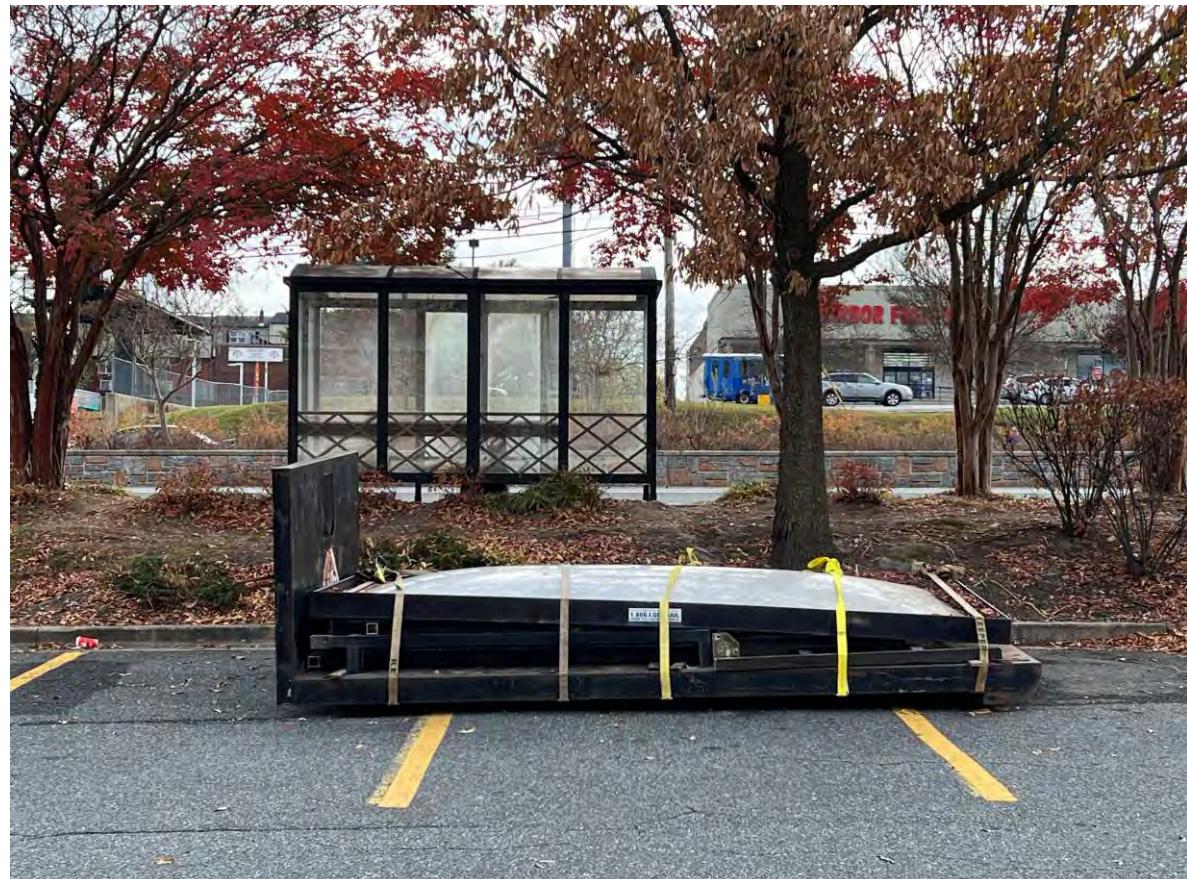
# Bus Shelters completed

- Aberdeen (Train Station)
- Aberdeen (Walmart)
- Aberdeen (Boys & Girls Club)
- Abingdon (Emmorton & Holly Wreath)
- Abingdon (Park and Ride – *new – operated by MDOT*)
- Abingdon (Target/Walmart)
- Bel Air (State Office Building)
- Edgewood (Route 40 Harbor Freight)
- Edgewood (Route 40 Walgreens)



# Bus Shelters Maintenance & Upkeep

- Quarterly power washing of bus shelters
- Battery replacements
- Lights
- Replacing older shelters
- Upcoming security at Aberdeen Train
- Shared Trash removal and Sanitization with Harford Transit LINK & 755 Alliance Inc.
- Biohazard agreement in place



# Bus Cleanliness & Upkeep

- Harford Transit LINK medium duty bus utilized on our fixed routes have the exteriors cleaned biweekly and interiors cleaned each month
- Harford Transit LINK small Ford Cutaway buses have the interiors cleaned quarterly and the exteriors cleaned as needed at our facility.
- Our buses are cleaned by a professional company contracted specifically to provide this service.
- Also, the recently contracted a biohazard cleaning company also responds to clean the bus interior when needed.



# *Upgrades & Updates*

## *Patrick O'Neill*



# SAFETY UPGRADES

## ONBOARD SAFETY

- Security surveillance cameras, upgraded 4G software, improved GPS tracking, stop announcements, passenger counters.

## PARTNERSHIPS

- The City of Aberdeen has partnered with the County to increase security at the Aberdeen Train station through increased security and response.
- 755 Alliance continues their shelter adoption agreement with us, alternating weeks to clean the Edgewood bus shelter.

## SHELTER IMPROVEMENTS

- Replaced the Walgreen's shelter in Edgewood to include solar lighting.
- All solar storage batteries at Transit shelters have been replaced.





# TECH UPGRADES

## FREE MOBILE APPS

- Electronic ticketing app (Token Transit) allows ticket purchases via smartphones and paperless tickets to board, as well as a Send-A-Pass option to buy and send bus passes to another user.
- Plus – discount unlimited ride bulk bus passes (1-day, 1-week, 1-month)
- NEW Passio GO! app real-time bus tracking.
- NEW Harford Transit On Demand app
  - (must call 410-612-1620 to register).



## HARDWARE

- Digital displays at Aberdeen Train Station and Harbor Freight Shelter:
- Aberdeen Train Station – Upgrade to a touch screen Feb 2025
  - Harbor Freight (Edgewater Village, Edgewood) – Replacing damaged screen with a touch screen Feb 2025



# TECH UPGRADES

## RIDER AMENITIES

- Onboard Infotainment Screens provide passengers with information about Harford Transit including route information, holiday closures, etc.
- Free Wi-Fi - Available on select buses, look for the green sticker. Search wi-fi connections for: “Think\_LINK”



**2** Walgreens (Pulaski Hwy/Us 40 & Paul Martin Dr)  
Approaching

+1 Auto Zone - Edgewood

+2 Aldi (1312 Business Center Way)

+3 Popeyes (1011 Woodbridge Center Way)



**5** Lorien Hdg - Bulle Rock  
Next Stop

+1 Swan Creek Village Ctr / Uc Med Ctr (2025 Pulaski Hwy/Us 40)

+2 J&K Pawn Shop (2145 Pulaski Hwy/Us 40)

+3 Northside (On Pulaski Hwy/Us 40)

MORE STOPS

5b - Route 5 - Teal Line Circulator

03 34PM 30° / 14°

**TRANSFERS**

If you need to transfer from one route to another, ask the driver for the transfer when you board the bus.

**ThinkLINK**

(One Transfer Per Fare - Fixed Routes Only)

8:00 AM	9:30 AM	11:00 AM	1:00 PM	2:30 PM	3:00 PM	4:30 PM	6:30 PM	8:00 PM
AM	AM	AM	Silver 5	2:00	3:30	5:00	6:30	8:00

Transfer Good Limited Time Indicated (punctuated) Above

B6	Macy's	ED	Silver 3	CT	B6	HSD	AB	JP
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**HARFORD TRANSIT LINK BUS SERVICE**

**PUBLIC HEARING**

**EDGEWOOD SENIOR ACTIVITIES CENTER** & **MCFAUL ACTIVITIES CENTER**

TUESDAY JAN 21, 2025 | 6:30 - 7:30 P.M. THURSDAY JAN 23, 2025 | 2:00 - 3:00 p.m.

Learn about our services & funding request for next year.

Harford Transit LINK 410-612-1620

LEARN MORE



# FLEET UPGRADES & UPDATES

## VEHICLES

- Improved vehicle maintenance operations:
  - Analyzed and upgraded vendor contract to meet requirements of operational hours.
  - Upgraded contract required due to expanded hours of service operations.

## BUS PROCUREMENT

- Eleven (11) small Ford 18-passenger replacement buses, with four wheelchair positions. Delivery scheduled for February 2025.
- Seven (7) heavy-duty, 30-passenger buses, with two wheelchair positions. Delivery scheduled for February 2026.
- Received approval for funding and are prepping an order for six (6) additional buses which will be placed later in 2025.





# SERVICE UPGRADES

- Implemented Transit Technologies routing & dispatching solutions:
  - Passio for fixed route transportation (May 2024).
  - Ecolane software for ADA/Demand Response service (March 2024).
    - Has improved efficiency, increased capacity, opened same-day service, reduced miles/hours of demand response operations.
- Added new employers to fixed routes including Harford Community College at Bata Boulevard, Great Wolf Resort, and the new Wawa in Cecil County.





# YEAR ROUND SURVEYS

## HOW ARE WE DOING?

SCAN TO TAKE OUR SURVEY



BOB CASSILLY  
COUNTY EXECUTIVE



¿VAMOS BIEN  
ENCAMINADOS?  
ESCANEE EL CÓDIGO  
QR PARA TOMAR  
NUESTRA  
ENCUESTA



This survey is sectioned into the different services we offer:

- Fixed Route
- Demand Response
- Harford Commute Smart programs
- Customer Demographics



# MILESTONES & ACCOLADES

## ACCOLADES:

- **Outstanding Transit System of the Year - 2021, 2019, 2017** - Transportation Association of Maryland (TAM)
- **Outstanding Marketing Program - 2022** – TAM
- **COVID-19 Innovation Award - 2020** - Jodi Glock – TAM
- **Four-time Roadeo Champion** - Dave Hall – TAM
- **Unsung Transit Hero - 2022** Jodi Glock – TAM
- **Community Transportation Manager – 2021** Gary Blazinsky, 2021 - Community Transportation Association of America (CTAA)
- **National Leadership Award – 2023** - Jodi Glock – CTAA
- **TAM's Hall of Fame – 2023** – Gary Blazinsky (one of ONLY FIVE in 30 years)
- **Outstanding Transit Employee – 2024** – Patrick O'Neill



*In the Community*

*Ryan Kivinski*

# Community Involvement & Partnerships

## Speakers at National Transit Conferences

TAM State Conference

TAM Statewide Annual Roadeo

Community Parades

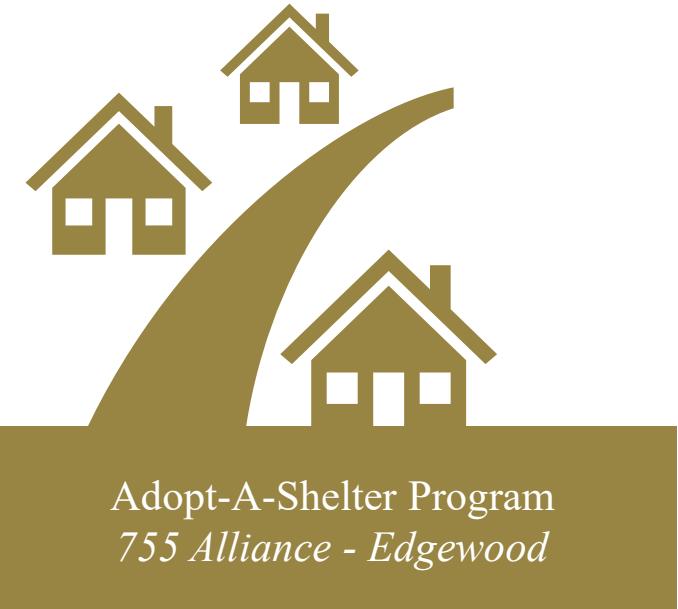
Annual Dump the Pump Days

Project Homeless Connect

Ripken Stadium Military Appreciation Nights

Attend community meetings

Attend county-wide job fairs



*City of Aberdeen*

Bus Shelter design, engineering  
and build; beautification plans



*Town of Bel Air*

Bus Shelter Ribbon Cutting



*Edgewood*

Bus Shelter Ribbon Cutting

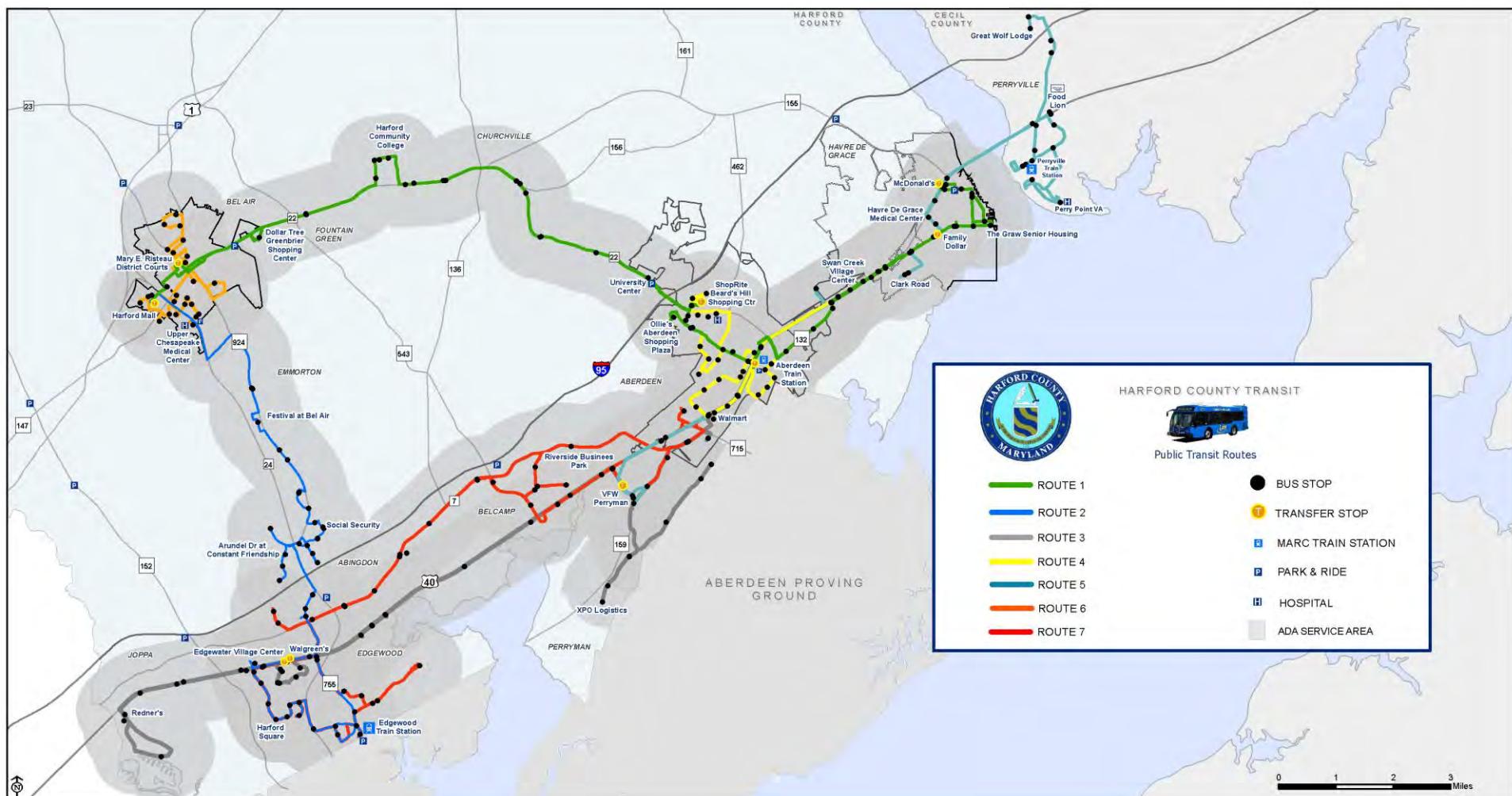
# Community Involvement & Partnerships

- **Hope for the Homeless – Rotating Winter Shelter**
  - Established a Token Transit portal to distribute bus passes for clients served at the shelters
- **Senior Socialization**
  - Coordinating groups of seniors from senior housing or senior centers to participate in outings which contribute to improved quality of life.



# Servicing Harford County & beyond...

*Now providing service for  
Perry Point VA Medical  
Center, Great Wolf Lodge,  
Wawa and Hollywood Casino*



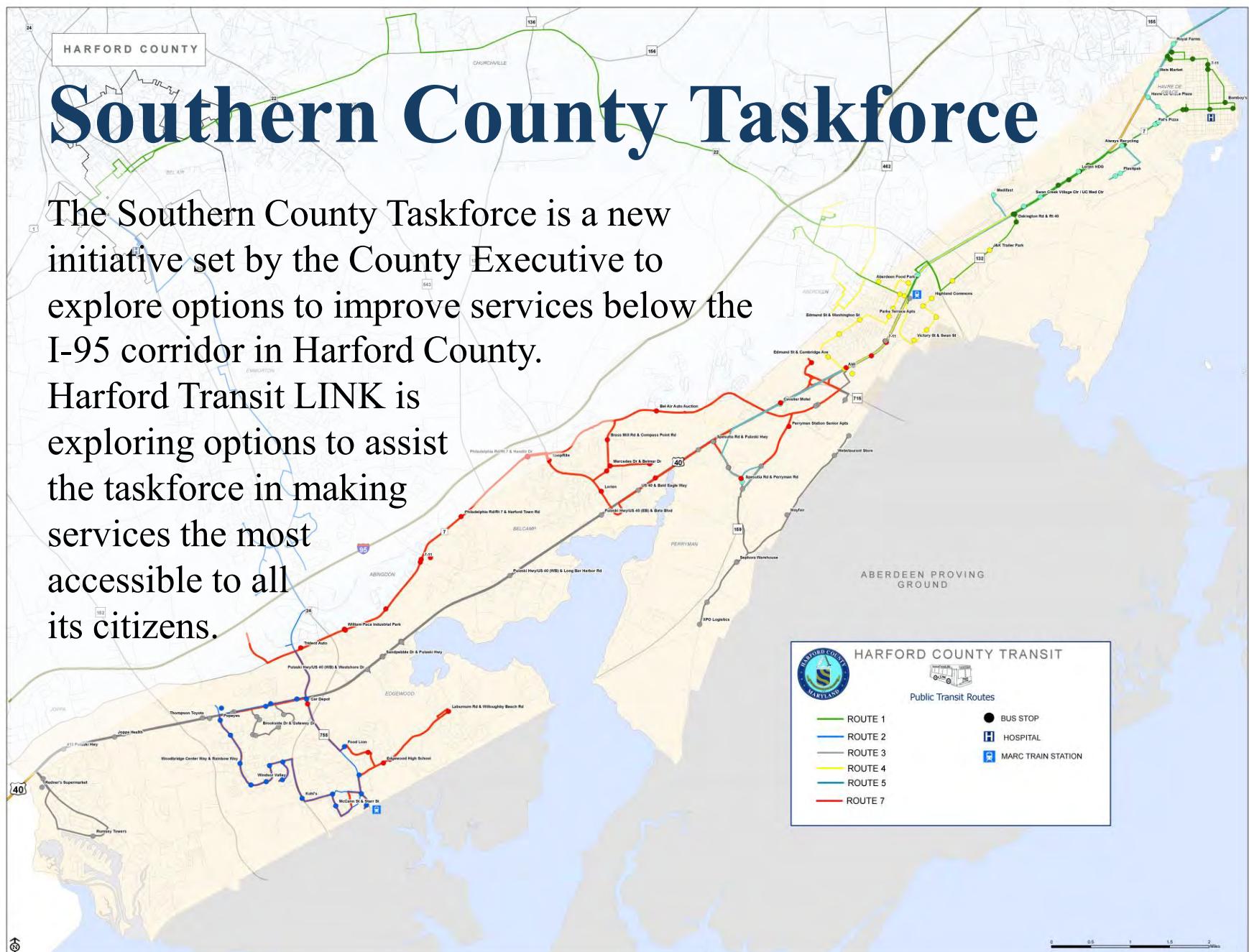
# *Planning for the Future*

## *Jodi Glock*

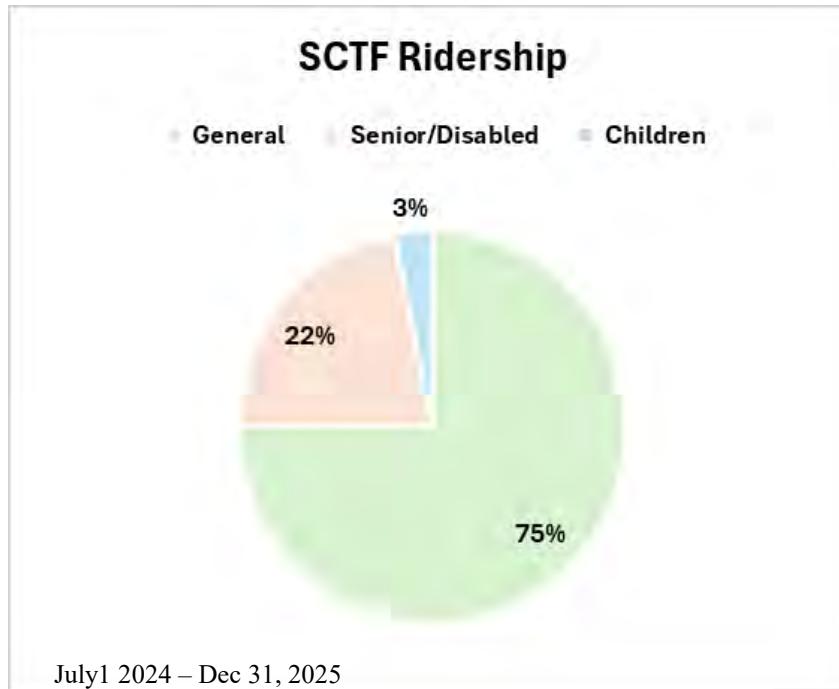
# Southern County Taskforce

The Southern County Taskforce is a new initiative set by the County Executive to explore options to improve services below the I-95 corridor in Harford County.

Harford Transit LINK is exploring options to assist the taskforce in making services the most accessible to all its citizens.



# Southern County Taskforce

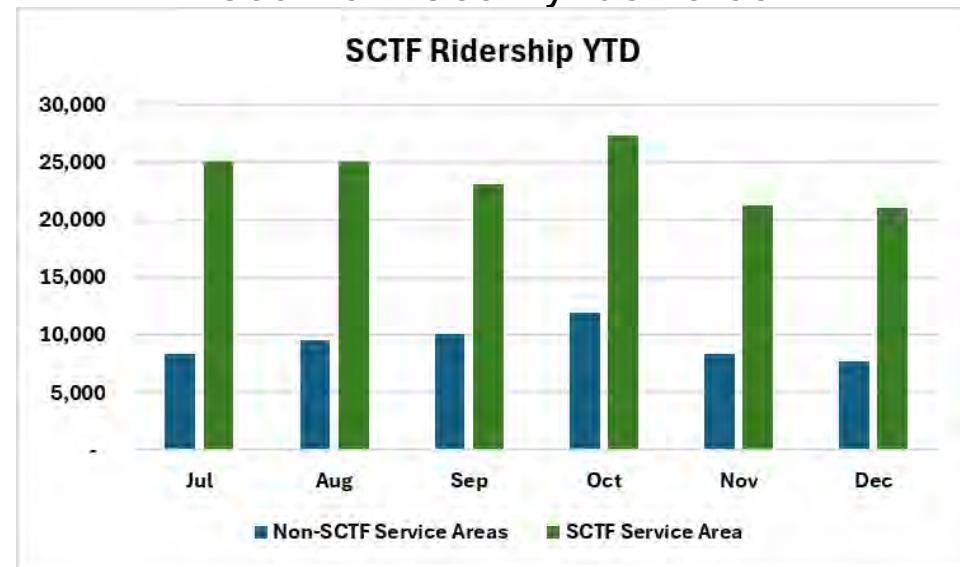


61% of all fixed route stops are located in the Southern County Taskforce

Top Ten Stops in the SCTF area

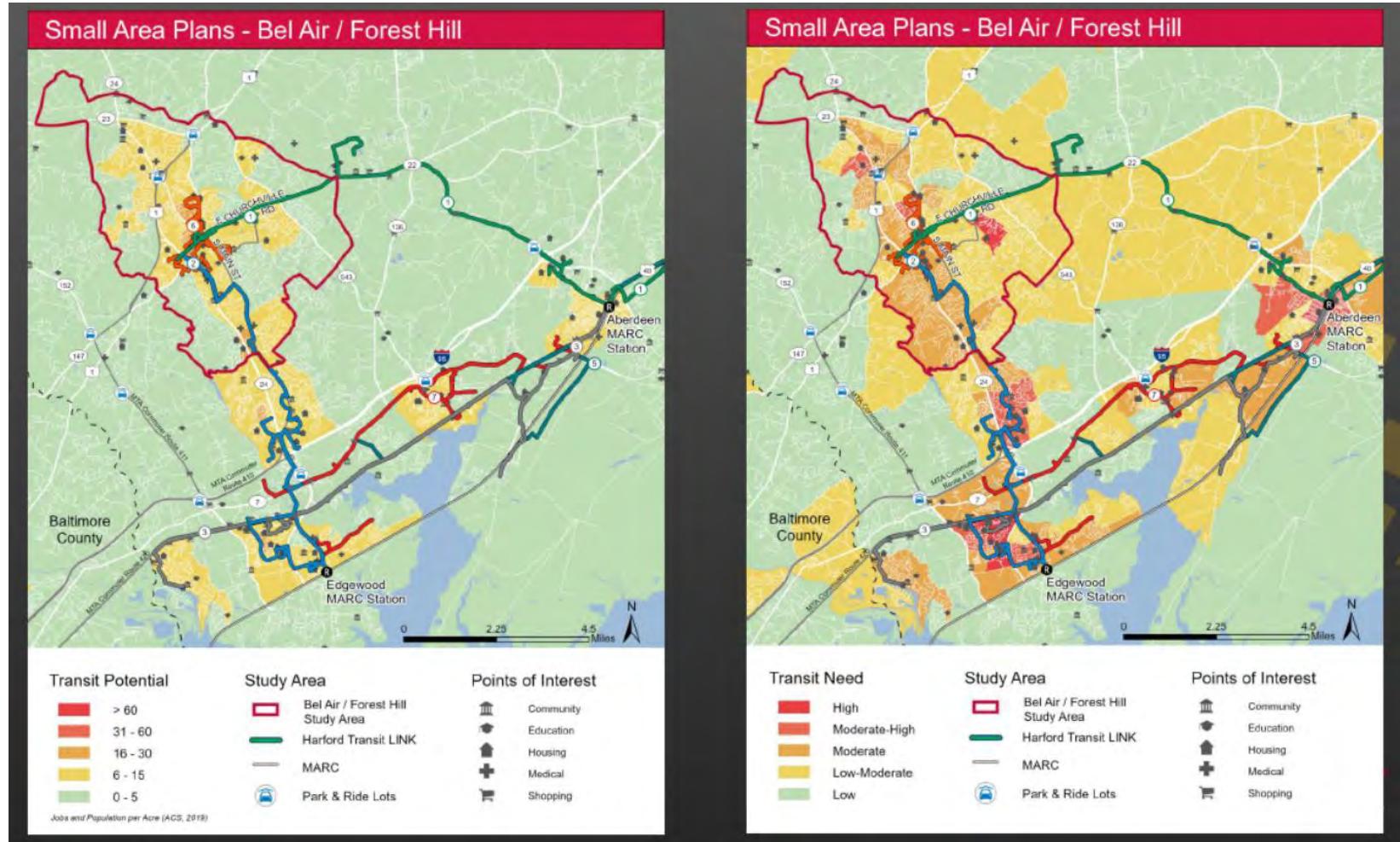


70% of all fixed route service starts in the Southern County Taskforce



1. Aberdeen Train Station (Pulaski Hwy/US 40)
2. Harbor Freight (Edgewater Village Center)
3. Walgreens (Pulaski Hwy/US 40 & Paul Martin Dr)
4. ShopRite (Beard's Hill Shopping Ctr)
5. Festival at Bel Air (Burlington Coat Factory)
6. Windsor Valley (525 Meadowood Dr)
7. Meadowood Dr & Hanson Road
8. Edgewood Library (on Hanson Road)
9. McDonald's (Legion Dr & Otsego St)
10. Wal-Mart (Pulaski Hwy/US 40)

# Future planning



- Small area study | potential micro-transit service to the northern Bel Air & Forest Hill areas
- 5-Year Transit Development Plan – currently in progress.

# Future planning

## Areas of Persistent Poverty

- Two eligible areas – Aberdeen and Edgewood
- Reduced the funding contribution of the county to a local match
- Partnering with the BMC for contract authority, utilizing their consultants to prepare the study.
- Exploring Microtransit as an option to provide meaningful service and potentially, utilizing our existing Fixed Route resources FR resources in other areas to see operational efficiencies.



# FY25 Secured Funding

*We are required to hold this informational session under Federal/State grant guidelines to inform the residents of Harford County we are applying for Federal, State and Local funding for our Annual Transportation Plan submission for operating, capital and commute smart funding.*

- Our FY2025 Annual Transportation submission for Federal, State & Local funds of approximately \$8.8M operating, plus \$1M capital = \$9.9M total was submitted in March 2024.
- Our FY2025 approved funding is approximately \$7.3M in operating, plus \$1M capital = **\$8.3M total**. (Expected expenses \$8.2)
- Our FY2026 Annual Transportation operating funding request will be like our FY2025 funding requests, with additional capital requests for maintaining the fleet.
- Our FY2026 proposed operating budget is \$8.1M and proposed capital is \$1M; for a total of **\$9.1M** in anticipated operating and capital expenses.

# FY26 Requested Funding

## FY26 Budget

### County

- Provides funding for identified fixed costs
- Matching Funds to secure grants

5307

- Fixed Routes
- ADA Complimentary Paratransit

### SSTAP

- Demand Response
- Seniors
- Persons With Disabilities

## Fixed Route

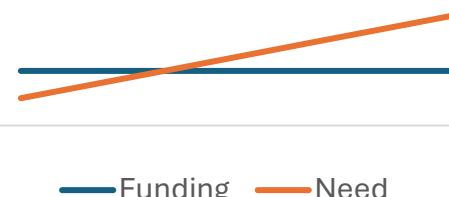
Funding

Need



*To note: the State of Maryland is in the process of determining budget. A portion of Harford Transit LINK's funding is subject to their decision.*

## ADA & Demand Response



FUNDING	NEED (growing annually)
SSTAP (County)	Dialysis
5307 (County)	Human Service Programs
	Demand Response
	ADA Paratransit

# *Public Comments*



# Public Comments

- Comments must be relevant to today's presentation and pertain to topic.
- The public comments portion is at the end of the presentation.
- You will have two (2) minutes for your comments.
- There will be no responses to your comments today.
- Written comments can be sent to [hcts@harfordcountymd.gov](mailto:hcts@harfordcountymd.gov) and accepted until **Friday, February 28, 2025.**
- Questions/comments will be categorized; responses will be posted on our website (HarfordTransitLINK.org)  
**no later than March 7, 2025.**

# Contacts

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*Thank you for your time.*

# Harford Transit LINK



*Connecting you in Harford County & beyond!*

**HarfordTransitLINK.org**

ROBERT G. CASSILLY  
County Executive

