

Mission Statement

We will provide timely, professional and compassionate emergency and support services for both citizens and public safety providers... all day, everyday (24/7/365/) in efficient and effective manner.

★ Sheriff's Line - Do not cross ★ Sheriff's Line - Do not cross ★



Harford County Emergency Operations

Positions Available

for :

*Public Safety
Dispatcher
Intern*



*Harford County is an Equal
Opportunity Employer.*



**Harford County Emergency
Operations**

2220 Ady Road
Forest Hill, Maryland 21050
Phone: (410) 638-4900
<http://www.co.ha.md.us>





About Us

Harford County 911 is a fully enhanced system offering both telephone number and location identification of the caller to the 911 operator.

Our Center answers all 911 calls for the county to include the town of Aberdeen, Bel Air and Havre De Grace.

Harford County Dispatchers utilize the Priority Dispatch system. This system allows the 911 operator to instruct the caller with pre-arrival instructions for Medical, Fire and Police emergencies.

We also Dispatch calls for service for the Harford County Sheriffs office and the County's Volunteer Fire and Emergency Medical Service System.

In the Beginning

All Public Safety Dispatchers begin their career with 4 weeks at our training academy, under the direction of the Division's Training Supervisor. The Academy consists of an intensive program that prepares new dispatchers to handle the situations they will encounter at the console. Internal operating procedures, crisis intervention, stress management and resource availability are only a few of the academy's offerings. The training also includes Emergency Medical / Fire / Police Dispatch Certifications, a requirement for all Dispatch employees of the Division.

Once trained the Employee will answer 911 calls for service, dispatch police/fire/ems apparatus, assist in preparation and maintenance of the center's files, enter / receive data utilizing NCIC, MILES and NLETS and provide information to the public.



BENEFITS OVERVIEW:

- Medical insurance
- Dental insurance
- Vision insurance
- Disability insurance
- 457(b) plan
- Vacation / Sick / Personal Leave
- Uniforms
- Training
- Tuition reimbursement
- Excellent working conditions
- Career advancement
- Competitive starting salary

For information on open positions please visit our Web site:
<http://www.harfordcountymd.gov>
and click on the Human Resources Link or Call (410) 410.638.3201